

NEWWA's

145th

ANNUAL CONFERENCE

SEPTEMBER 13–16, 2026

DOUBLETREE | MANCHESTER, NH

#NEWWAAnnual



NEWWA
New England
Water Works
ASSOCIATION

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ANNUAL CONFERENCE SCHEDULE OF EVENTS

	TIME	EVENT	LOCATION
SUNDAY SEPTEMBER 13	9:00 AM - 11:00 AM	NEWWA Annual Business Meeting	Dartmouth (Upstairs)
	11:00 AM - 5:30 PM	Young and Emerging Professionals Program & Treatment Plant Tour	Pemigewasset
	1:00 PM - 5:00 PM	REGISTRATION DESK OPEN	Assembly
	5:30 PM - 6:30 PM	"Wear Your Story" Themed Meet & Greet Reception	Assembly
	6:30 PM - 8:30 PM	Meet & Greet Mix & Mingle Dinner	Pemigewasset
MONDAY SEPTEMBER 14	7:00 AM	Informal Bike Ride	Meet Outside Hotel Lobby
	7:30 AM - 4:00 PM	REGISTRATION DESK OPEN	Assembly
	7:30 AM	32 nd Annual Fun Run/Walk	Meet in Hotel Lobby
	8:00 AM - 9:00 AM	Continental Breakfast	Assembly
	8:30 AM - 9:00 AM	YP & First Time Attendee Networking Breakfast	Contoocook
	9:00 AM - 11:15 AM	Opening General Session	Pemigewasset
	11:00 AM - 5:00 PM	NEWWA Water For People Silent Auction	Armory
	11:30 AM - 1:00 PM	Regional Water Works Association Officers Meeting (by invitation)	Frost/Hawthorne (Upstairs)
	1:15 PM - 4:00 PM	Technical Session A – Cybersecurity	Pemigewasset
	1:15 PM - 4:00 PM	Technical Session B – Treatment	Merrimack + Piscataquog
	1:15 PM - 4:00 PM	Technical Session C – A Little Bit of Everything (Except PFAS!)	Contoocook
	4:00 PM - 5:30 PM	Networking and Reception with Exhibitors	Armory
TUESDAY SEPTEMBER 15	7:00 AM	Informal Bike Ride	Meet Outside Hotel Lobby
	7:30 AM - 4:30 PM	REGISTRATION DESK OPEN	Assembly
	7:30 AM - 9:30 AM	Past Officer Breakfast (by invitation)	Frost/Hawthorne (Upstairs)
	8:00 AM - 9:30 AM	Continental Breakfast	Armory
	8:00 AM - 3:00 PM	NEWWA Water For People Silent Auction	Armory
	8:00 AM - 2:00 PM	Visit Exhibitor Displays	Armory
	8:30 AM - 11:15 AM	Technical Session D – Regulatory	Pemigewasset
	8:30 AM - 11:15 AM	Technical Session E – Distribution	Merrimack + Piscataquog
	8:30 AM - 11:15 AM	Technical Session F – Management & Finance	Contoocook
	12:00 PM - 1:30 PM	Complimentary Lunch and Drink Ticket*	Armory
	12:00 PM - 1:30 PM	"New England's Best" Drinking Water Taste Tests & Infrastructure Competition	Armory
	1:45 PM - 4:30 PM	Technical Session G – Public Relations	Pemigewasset
	1:45 PM - 4:30 PM	Technical Session H – Water Resources	Contoocook
	1:45 PM - 4:30 PM	Technical Session I – GIS/Data Management	Merrimack + Piscataquog
	5:45 PM - 7:00 PM	Reception sponsored by DN and Everett J. Prescott, Inc.*	Assembly
	7:00 PM - 10:00 PM	Membership Recognition Gala	Armory
	10:00 PM - 11:30 PM	Après Gala	Penstock
WEDNESDAY SEPTEMBER 16	8:30 AM - 10:45 AM	Breakfast Buffet and Town Hall Panel Meeting: Utility Management	Contoocook + Merrimack

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SUNDAY, SEPTEMBER 13TH

9:00 AM - 11:00

NEWWA, Inc. Annual Business Meeting – Dartmouth (Upstairs)

CEO Report – Kirsten King

Treasurers' Report – Wayne Brockway and Michael Pelletier

Editors' Report – Michelle Clements and Grace Ronca

Council Reports

Administration Council – Steve Soito

Communication Council – Robert Little

Environmental Stewardship Council – Joseph Lanzafame

External Affairs Council – Jeanine Dudle

Management Council – Margaret McCarthy

Operations Council – Roger Paradis

Professional Development Council – Joe Duncan

Recognition Council – Kirsten Ryan

Standards Council – Darin LaFalam

Water Quality/Treatment Council – Marc Morin

Other Business

11:00 AM - 5:30 PM

Young and Emerging Professionals Program & Treatment Plant Tour - Pemigewasset

Tour Guides: Jeremy Bouvier & Alan G. LeBlanc

5:30 PM - 6:30 PM

"Wear Your Story" Themed Meet & Greet Reception

"WEAR YOUR STORY" MEET & GREET RECEPTION 5:30 PM - 6:30 PM - ASSEMBLY



Wear Your Story!

What you wear says something about you. Whether it's your favorite sports team, a concert tee, your alma mater, a hometown landmark, or a place you've traveled, every shirt has a story.

At this year's conference, wear something that represents you. It's an easy way to spark conversations, make new connections, and learn something unexpected about the people around you. You never know a simple T-shirt might be the start of your next great conversation.

MEET & GREET DINNER 6:30 PM - 8:30 PM - PEMIGEWASSET

MONDAY, SEPTEMBER 14TH

YP & FIRST TIME ATTENDEE NETWORKING BREAKFAST

8:30 AM - 9:00 AM - CONTOOCOOK ROOM

Network with NEWWA's board, staff and seasoned volunteers to learn more about the conference and events.

OPENING GENERAL SESSION

9:00 AM - 11:15 AM - Pemigewasset Room

9:00 AM Welcome & Opening of the Annual Conference

JOHN BOISVERT, P.E., President, NEWWA

9:10 AM "NEWWA 2025-2026: A Year in Review"

KIRSTEN KING, CEO, NEWWA, and WAYNE BROCKWAY, Treasurer, NEWWA

9:30 AM President's Address

JOHN BOISVERT, P.E., President, NEWWA

9:45 AM Membership Recognition and Awards Ceremony

NEWWA, Inc. Membership Awards • Dexter Brackett Memorial Award • Past Presidents Award • Kenneth O. Hodgson Service Award • Most Innovative Program Award • Water Works State Leadership Award

10:15 AM "NEWWA – A Look Ahead"

TOM GARRITY, President-Elect, NEWWA

10:30 AM Keynote Address - "A Partnership for Success: Supporting Young Professionals and Shaping The Future Workforce"

BRYAN SADOWSKI, P.E., Technical Specialist, Water Treatment, AECOM, Manchester, NH, and SARAH JAKOSITZ, P.E., Environmental Engineer, CDM Smith, Manchester, NH

Bryan Sadowski, P.E., is a technical specialist in AECOM's water group with experience in water treatment process optimization, experimental design, and water treatment plant design. He has extensive experience in pilot and bench scale testing for a wide range of water treatment processes. He has earned a B.S. and M.S. in Environmental Engineering from Worcester Polytechnic Institute, is a licensed professional engineer in five states, and a licensed T3 operator in the State of New Hampshire.

Sarah Jakositz P.E. is an Environmental Engineer with CDM Smith with 7+ years of experience working on a variety of water and wastewater infrastructure, planning, and regulatory compliance projects. Sarah currently serves as Chair of the New Hampshire Water Works Association (NHWWA) Young Professionals Committee and is engaged in mentoring, professional development, and workforce advancement initiatives within the water sector. Through her technical work and industry involvement, she is committed to helping utilities and communities address complex water challenges while fostering opportunities for emerging professionals.



The water industry is facing a pivotal workforce transition as experienced professionals retire and a new generation of young professionals enters the field with different expectations, challenges, and opportunities. In this keynote, Bryan and Sarah explore a central question facing water leaders: What can the water industry do to better support young professionals and ensure a sustainable future workforce?

Drawing on their involvement in the industry, including service as Chair of the New England Water Works Association Young Professionals Committee and Chair of the New Hampshire Water Works Association Young Professionals Committee, the speakers will share perspectives gained through years of collaboration with emerging professionals and industry leaders. The presentation will reflect on the realities facing today's workforce through a lens of shared accountability. While employers play a critical role in establishing supportive workplace cultures and investing in their employee's growth, young professionals must simultaneously actively engage in their own growth by seeking opportunities and contributing beyond their immediate job responsibilities.

Rather than asking what the industry alone can do for young professionals, this keynote reframes the conversation around partnership. Sustainable workforce development depends on employers who are willing to invest in people and young professionals who are willing to invest in themselves.

11:15 AM Opening General Session Adjourns

Thank you to our Opening General Session Sponsor Everett J. Prescott, Inc.



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MONDAY AFTERNOON, SEPTEMBER 14TH

Session A – Cybersecurity 1:15 PM – 4:00 PM – Pemigewasset 2.5 TCHs

Moderator: CHRISTOPHER DZIDEK, P.E., CCM, ENV SP, Program Manager – Design, Tunnel Redundancy Dept., Massachusetts Water Resources Authority, Chelsea, MA

Assistant Moderators: KAREN GRACEY, P.E., Co-President, Tata & Howard, Marlborough, MA

1:15 PM – “Cyber Security for the Frontline Water Operator”

DONALD SCHUMACHER, CPP, Critical Infrastructure Security Consultant, Ivoryton, CT

Although there have been previous talks on water sector cyber security, those talks covered cyber security recommendations that a front-line operator has no control over- Updating software, MFA implementation, partitioning... What is within the operators control and how can they do their part in cyber security? The talk will cover the real threat to the water sector, basic cyber hygiene, and discussion on responding to a cyber event all focused on the water operator.

1:45 PM – “Low-Cost Cybersecurity Tabletop Exercises for Water Systems: Practical Preparedness Without the Price Tag”

JASON LOZZI, Director of Information Technology, Pennichuck Water Works, Nashua, NH

Cybersecurity threats to water utilities are increasing, yet many lack resources for formal incident response planning. This session demonstrates how low-cost tabletop exercises can improve preparedness using existing staff and simple tools. Attendees will learn how to build realistic scenarios, facilitate discussions, and identify gaps in communication, roles, and response procedures. Focused on practical application, this approach enables utilities of any size to strengthen coordination between IT, operations, and leadership without requiring significant investment.

2:15 PM – “Modernizing Water Utility SCADA Systems: Cybersecurity Design Considerations and Lessons Learned”

MATTHEW LICK, OT Cybersecurity Discipline Leader, CDM Smith, Melville, NY

Water and wastewater utilities face growing cybersecurity and operational demands as SCADA and OT systems are modernized. This presentation shares design considerations and lessons learned from an active SCADA upgrade, focusing on secure remote access, patch management, intrusion detection, system backups, and test environments. Topics include transitioning from traditional VPNs to controlled remote access solutions, validating patches in test systems, OT intrusion detection strategies, and backup architectures that support resilient, recoverable operations across distributed utility sites.

2:45 PM – 15-Minute Break

3:00 PM – “Is AI a Game Changer for Cybersecurity?”

BRAD HOGLUND, CIO, Boston Water and Sewer Commission, Boston, MA

AI is rapidly transforming cybersecurity, acting as both a vital defensive tool and a sophisticated weapon for attackers. This presentation explores the dual nature of AI, highlighting new threats like deepfakes and data poisoning, alongside challenges like regulatory gaps and skilled talent shortages. We will demonstrate how organizations, particularly utilities, can leverage predictive AI to build stronger defenses. Ultimately, modern security requires moving beyond human-only monitoring toward a strategy that merges human expertise and ethics with AI's speed and adaptability.

3:30 PM – Panel Discussion

DONALD SCHUMACHER, CPP, Critical Infrastructure Security Consultant, Ivoryton, CT; JASON LOZZI, Director of Information Technology, Pennichuck Water Works, Nashua, NH; MATTHEW LICK, OT Cybersecurity Discipline Leader, CDM Smith, Melville, NY; BRAD HOGLUND, CIO, Boston Water and Sewer Commission, Boston, MA

4:00 PM – Questions and Answers – All Presenters

Evaluation – Scan!



MONDAY AFTERNOON, SEPTEMBER 14TH

Session B – Treatment **1:15 PM – 4:00 PM – Merrimack + Piscataquog** **2.5 TCHs**

Moderator: EMMA PAGE, P.E. Design Engineer, Boston Water & Sewer Commission, Boston, MA

Assistant Moderators: JAKE CANTOR, Engineer, Associate, Hazen and Sawyer, Manchester, NH, and KATIE PETERS, Executive Project Manager, Pawtucket Water Supply Board, Pawtucket, RI

1:15 PM – “Real Time Tracking of PFAS Breakthrough”

JOSEPH ROCCARO, Technical Leader - Water, Weston & Sampson, Rockey Hill, CT

A user-friendly Excel® based tool was developed to help utilities understand PFAS breakthroughs in their GAC/IX filters. Merging lab results with operational data, PFAS breakthrough curves are generated that help utilities “see” how PFAS contaminants work their way through their filters over time. These breakthrough trends are a powerful tool in predicting filter effluent concentrations and scheduling media changeouts. Examples of PFAS breakthrough in several full-scale applications will be presented, along with a review of contaminant adsorption fundamentals.

1:45 PM – “Fixing the Bottlenecks in the Rochester NH Surface Water Treatment Plant”

THOMAS PAGE, P.E., Senior Project Manager, Underwood Engineers, Portsmouth, NH

The Rochester Water Treatment Plant was designed in 1984 as a 5.0 MGD conventional treatment facility. However, hydraulic restrictions limit the hydraulic capacity of the plant to significantly less than the original design flow. Unit processes were evaluated to identify the bottlenecks. Final design of hydraulic improvements to the most critical areas were designed in 2026 and planned for construction. Long-term improvements, including new filtration were evaluated to make sure that near-term improvements were appropriate.

2:15 PM – “Data Visualization for PFAS Pilot Testing of Traditional and Alternative Media Treatment Options”

KAYLEE MOLAN, EIT, Environmental Engineer, CDM Smith, Manchester, NH

PFAS treatment pilot studies generate large volumes of data that must be interpreted efficiently to support pilot operations, treatment selection, regulatory planning, and long-term planning. A 10-month pilot study at the 14-MGD Goldsboro, North Carolina surface water treatment plant evaluated conventional, sequential, and alternative media, including GAC, AIX, regenerable AIX resins, and FLUORO SORB®, across six treatment trains. This presentation will summarize findings and lessons learned from using PowerBI to enable interactive visualization and comparative performance analysis of treatment technologies.

2:45 PM - 15-Minute Break

3:00 PM – “Clarifying the Future: Considerations to Select the Right Surface Water Treatment Process”

CAITLIN FEDIO, P.E., Associate, Hazen and Sawyer, New York City, NY

As water treatment plants age and regulations evolve, many utilities face critical decisions when upgrading their clarification processes. Their treatment technologies must handle seasonal and event driven changes like turbidity and emerging contaminants, while balancing reliability, operational flexibility, lifecycle cost, and site constraints. Adaptable options—such as DAF and ballasted flocculation—are favored for their performance under variable conditions. Case studies will highlight diverse solutions and emphasize a collaborative, data-driven, holistic approach to ensure effective, future-ready water treatment process selection.

3:30 PM – “Rescuing a Defunct Pressure Vessel for PFAS Treatment”

MAYSOON SHARIF, P.E., Senior Project Manager, Stantec, Burlington, MA, and MARY HEIM, Superintendent, North Raynham Water District, Raynham, MA

The North Raynham Water District (NRWD) placed an old pressure vessel back into service as part of a full-scale demonstration study to treat PFAS in wells at their First Street Site. Years ago, this single GAC vessel treated VOCs and was taken offline once the plume dissipated. This presentation summarizes the results of pre-treating raw water for PFAS using GAC before it is blended with other well sources and treated for iron and manganese using aeration and greensand filters.

Evaluation – Scan!



4:00 PM – Questions and Answers – All Presenters

MONDAY AFTERNOON, SEPTEMBER 14TH

Session C – A Little Bit of Everything (Except PFAS!)

1:15 PM – 4:00 PM – Contoocook

2.5 TCHs

Moderator: LINDLE WILLNOW, P.E., Associate Vice President, Discipline Leader, Hydraulic Modeling, AECOM, Chelmsford, MA

Assistant Moderators: AMY COPPERS COSTANTINO, P.E., Technology Leader I, Wright-Pierce, Goshen, NY

1:15 PM – “Quantifying Distributional Equity in Urban Flood Infrastructure”

WILLIAM STARK, Graduate Assistant, University of New Hampshire, Durham, NH

As cities invest in Nature-Based Solutions to reduce flooding, it is critical to ensure that these benefits are reaching the communities that need them the most. This presentation examines four metrics of quantifying distributional equity across simulated urban catchment scenarios. Findings show the strengths and limitations of each metric, and give guidance for including equity objectives in flood infrastructure planning and optimization.

1:45 PM – “A Source-to-Tap Framework for Managing Algal Risks: Case Studies from New Hampshire and New York”

NAN WANG, PhD, Assistant Engineer, Hazen and Sawyer, Buffalo, NY

A source-to-tap framework was developed to address algal, cyanotoxin, and taste-and-odor risks—applied in New Hampshire across 13 public water systems and at New Salem WTP in New York. Source water actions included watershed characterization, risk-based monitoring, reservoir management, and targeted source control. In-plant actions comprised adaptive treatment optimization and phased upgrades. Linking source conditions to real-time operations creates a multi-barrier defense that detects risks earlier, strengthens treatment resilience, and safeguards finished water quality for climate-resilient planning.

2:15 PM – “Adapting Data Management for Lead Service Line Programs: Designing Systems for RealWorld Field Conditions”

MAEVA TEIXEIRA MACHADO, Environmental Engineer, CDM Smith, Manchester, NH

Lead service line programs require significant field investigations and data collection to support service line inventories and replacement planning. These efforts often involve rapidly generated datasets, where basic data tools may not scale effectively or align with field conditions. This session presents lessons learned from field inspections and early development of procedures, highlighting challenges with consistency and the need to design systems that work in real-world field environments, as well as the importance of team coordination for successful execution.

2:45 PM – 15-Minute Break

3:00 PM – “Stepping into the Unknown: An Overview of Unregulated Emerging Contaminants in Water”

KATIE CHAMBERLAIN, P.E., Principal, Stantec, Burlington, MA

This presentation reviews emerging, unregulated contaminants in drinking water, including lithium and chloronitramide anion. It discusses their occurrence, health risks, and regulatory status, highlighting the challenges of management and the need for further toxicological studies. Future trends in detection, research, and the development of effective treatment strategies are explored, informing stakeholders on advancing water safety and public health.

3:30 PM – “Plymouth, NH – Leveraging Multiple Funding Programs to Accelerate a Water System Capital Improvement Program in Plymouth, NH”

CHRIS BERG, P.E., Regional Group Leader, Wright-Pierce, Portsmouth, NH, and JASON RANDALL, Director of Operations, Plymouth Village Water and Sewer District, Plymouth, NH

The Plymouth Village Water and Sewer District used loan and grant funding across seven funding programs to advance over \$30 million in projects in the last 10 years. This presentation will discuss the planning efforts that the district used to position itself to take advantage of funding opportunities, the advanced planning and coordination during design and construction to execute projects in accordance with funding requirements, while delivering a high level of service to its customers.

4:00 PM – Questions and Answers – All Presenters

Evaluation – Scan!



TABLETOP EXHIBITS

Exhibitor tabletops will be open on Monday & Tuesday
in the Armory.

Monday, September 14

4:00 PM - 5:30 PM

Armory - Exhibit Hall

Visit vendors during the complimentary networking reception generously hosted by NEWWA's Annual Sponsors. Visit <https://www.newwa.org/>



Tuesday, September 15

8:00 AM - 2:00 PM

Armory - Exhibit Hall

Coffee and breakfast refreshments will be available starting at 8:00 AM on Tuesday. Breakfast is sponsored by Clow Valve Company, Hazen & Sawyer, and OpenGov, and U.S. Pipe.



Hazen



Complimentary hot lunch (tacos!) from 12:00 PM to 1:30 PM is sponsored by BMC Corp and OpenGov. And be sure to grab an ice cold margarita, Corona, or beverage of your choice, courtesy of Ti-SALES, Inc. One drink ticket will be issued per registrant.



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Don't miss the official "New England's Best" Drinking Water Taste Test and – People's Choice! Try the samples and vote for the water YOU think tastes best! Cheer on the teams participating in the Infrastructure Competition too!



REMINDER: Companies and other groups are asked to respect scheduled conference events as part of the conference program, including the Tuesday lunch and evening reception, and not to conduct separate events during those times.

TABLETOP EXHIBITS

Exhibitors registered at the time of printing are listed below. Coffee and breakfast refreshments will be available starting at 8:00 AM on Tuesday. Complimentary lunch will be available from 12:00 to 1:30 PM.

See page 20 for other activities while visiting exhibitors.

EXHIBITOR AND TABLE NUMBER

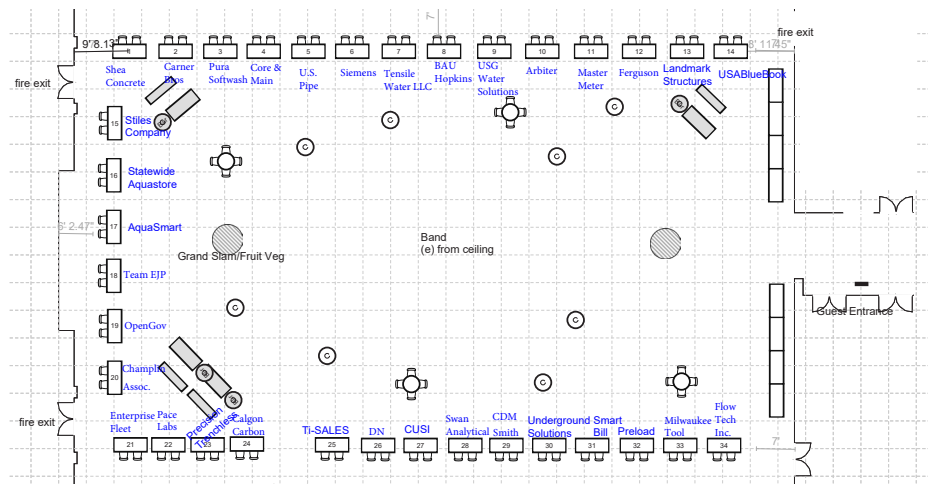
17	AquaSmart 3710 Atlanta Industrial Parkway NW Suite 200B, Atlanta, GA 30331 (912) 724-9641 aquasmartinc.com	AquaSmart is the creator and exclusive global manufacturer of SeaQuest™, a unique water treatment additive made from 100% food-grade ingredients that continuously keeps ortho-phosphate and poly-phosphate in equilibrium, but without forming a layer of mineral scale inside of water pipes. Aqua Smart Inc. is a wholly-owned subsidiary of Colonial Group Inc.
10	Arbiter, Inc. 4504 Anderson Blvd. Fort Worth, TX 76117 (817) 456-4789 arbiterbackflow.com	Arbiter's Mako test kits, quick connect test fittings, ball valve wrenches, and repair tools are designed for backflow, trusted by professionals.
8	BAU / Hopkins & Newterra 65 Holbrook Street, Ste 250 Norfolk, MA 02056 (508) 699-9300 bauhopkins.com	BAU/Hopkins is a multi-person, multi-line manufacturer's representative organization serving the New England marketplace. We specialize in chemical feed products & systems, fluid process systems, and instrumentation. Newterra Corp. are producers of water treatment equipment for public and private utilities, including pressure vessels for drinking water utilizing GAC and ion exchange resin for removal of PFAS components.
24	Calgon Carbon Corporation 3000 GSK Drive Pittsburgh, PA 15108 (412) 439-6144 calgoncarbon.com	Calgon Carbon produces FILTRASORB® GAC, offering superior removal capability of PFAS and other contaminants from drinking water. Its exceptional durability allows it to be recycled through reactivation. Calgon Carbon also offers AquaKnight™ Gold Certified (GC) Equipment, optimized for media utilization.
2	Carner Bros 10 Steel Court Roseland, NJ 07068 (973) 226-1840 carnerbros.com	Insertion valve and line stop supplier/installer
20	Champlin Associates 6 Pinecrest Drive Essex, VT 05452 (802) 879-7136 champlinassociates.com	Champlin Associates is a supply and service company committed to providing solutions for water and wastewater. We specialize in understanding and supporting the complete operation of water flow from pumps, controls, monitoring, SCADA, VFDs, level, instrumentation, and analytics.
27	Continental Utility Solutions, Inc. 300 S Church Street STE 2 Jonesboro, AR 72401 (800) 240-1420 cusi.com	Managing billing for utilities shouldn't be complicated. CUSI understands this, offering secure and robust customer information systems, web portals, mobile meter readings, and service order solutions, all thoughtfully designed using feedback from our customer base of industry experts.
4	Core & Main 655 Pleasant Street Norwood, MA 02062 (781) 407-9133 coreandmain.com	 Core and Main New England now has 15 stocking locations that offer a complete line of water, sewer, drain, fusion, and erosion control material to completely serve your needs. Take advantage of our best-in-industry vendors, 24Hr service, pipe service trucks, free delivery, project estimating group, and onsite product training.
26	DN 11 Teal Road Wakefield, MA 01880 (978) 987-3500 dntanks.com	 DN is a specialty contractor providing turnkey design and construction of AWWA D110 prestressed concrete tanks to provide long-term liquid storage solutions.
21	Enterprise Fleet Management 10 2nd Avenue Burlington, MA 01803 (978) 290-3218 efleets.com	Enterprise Fleet Management helps companies lower fleet costs, reduce administrative burden, and improve fleet safety through managed vehicle and fleet services.
12	Ferguson Waterworks 40 Interchange Drive West Lebanon, NH 03784 (603) 322-3444 fergusonwaterworks.com	 Ferguson Waterworks is a nationwide supplier of PVF, geosynthetics, stormwater materials, utility infrastructure technology, and other waterworks products.
34	Flow Tech, Inc. 10 Bidwell Road South Windsor, CT 06074 (860) 291-8886 flowtechinc.com	Visit Flow Tech's booth to explore reliable drinking water solutions featuring ABB ACQ580 drives. See how our expertise helps utilities improve efficiency, control pump performance, reduce energy use, and support dependable water delivery for communities with confidence and ease.

EXHIBITOR AND TABLE NUMBER

13	Landmark Structures 3120 Sabre Dr.G12 (817) 439-8888 teamlandmark.com		Landmark designs, fabricates and constructs tanks for municipal and industrial clients. Recognized for having the fastest delivery in the industry, Landmark continues to be the market leader for large capacity elevated water towers constructed in North America.
11	Master Meter 101 Regency Pkwy Mansfield, TX 76063 (817) 751-3879 mastermeter.com		Master Meter delivers smart water solutions that combine precise digital measurement, reliable data delivery, and Utility Intelligence software. With over 10 million endpoints across North America and a presence in 40+ countries, we empower utilities to optimize operations, strengthen revenue, and plan confidently for the future.
33	Milwaukee Tool 4 Grand Street Smithtown, NY 11787 (917) 273-6389		Since 1924, Milwaukee Tool has been a leader in durability and performance. Committed to the trades, MILWAUKEE® delivers innovative cordless, trade-specific solutions that boost productivity and provide unmatched durability, helping professionals work more efficiently and effectively every day.
19	OpenGov 660 3rd St #100 San Francisco, CA 94107 (650) 336-7167 opengov.com/softwareforpublicworks		OpenGov is the leader in AI-enabled software for cities, counties, state agencies, and special districts. Built exclusively for the unique asset management, permitting and licensing, procurement, tax and revenue, budgeting and planning, and financial management needs of the public sector.
22	Pace Analytical. 39 Spruce Street East Longmeadow, MA 01028 (413) 324-3830 pacelabs.com		Pace® Analytical provides local testing and analytical services backed by a national laboratory and service center network. Through in-lab and emergency onsite containment and regulatory services, we ensure our air, water, soil, and more are safe for our communities.
23	Precision Trenchless, LLC. 1710 Erie Blvd Schenectady, NY 12308 (518) 346-5800 precisiontrenchless.com		Precision Trenchless LLC. provides innovative infrastructure rehabilitation using UV-CIPP lining and OBIC protective coating systems. We restore aging pipes, culverts, manholes, tanks, and structures with durable, cost-effective solutions that minimize excavation, disruption, and replacement costs.
32	Preload, LLC 4000 Tower Road Louisville, KY 40219 (631) 231-8100 preload.com		Preload, the world's leader in wire-wound prestressed concrete tank design and construction. Since 1930, Preload tanks have provided water storage and wastewater treatment needs of thousands of communities and businesses. Built to the AWWA D110 Standard and ACI 372.
3	Pura Softwash 492 Old Toll Rd Madison, CT 06443 (203) 404 5411 purasoftwash.com		Pura Softwash provides innovative drone and ground-based exterior cleaning for water tanks, treatment plants, buildings, and infrastructure. Our low-pressure, environmentally responsible methods improve safety, reduce disruption, eliminate lifts whenever possible, and help utilities maintain critical assets more efficiently.
1	Shea Concrete Products 87 Haverhill Road Amesbury, MA 01913 (978) 447-2041 sheaconcrete.com		For over 75-years and 4-generations Shea Concrete Products has been providing the New England construction industry with industry leading precast concrete product quality and service. With three manufacturing facilities in MA and one manufacturing facility in NH Shea Concrete has you covered.
6	Siemens 4242 Six Forks Road Suite 1400 Raleigh, NC 27609 (541) 305-1225 assetmanagement.siemens.com		By connecting asset and infrastructure data, we help government agencies deliver more resilient public services while maximizing taxpayer investment. Through actionable insights delivered by AI-empowered technology, we help agencies streamline maintenance operations, improve service reliability, optimize budgets, strengthen infrastructure resilience, and make more transparent, data-driven decisions.
31	SmartBill 1050 O'Neill Drive Hebron, OH 43025 (740) 822-8179 smartbillcorp.com		SmartBill Corp is a transactional mail company and payment facilitator, offering a one-stop solution for industries like utilities, government, waste management, and healthcare. With 125+ years of expertise in bill print, document management, and cutting-edge online payment technology, we streamline billing processes so you can focus on growth.
16	Statewide Aquastore Inc 5857 Fisher Rd East Syracuse, NY 13057 (315) 433-2782 statewideaquastore.com		Statewide Aquastore, Inc., authorized AQUASTORE® dealer, provides glass-fused-to-steel storage tanks for water, wastewater, fire protection, and industrial applications. With 1,450+ installations, AQUASTORE tanks offer durability, low maintenance, expansion flexibility, year-round construction, and a small site footprint.
15	Stiles Co 922 Pleasant St Norwood, MA 02062 (781) 769-2400 stilesco.com		Stiles Co is the premier provider of WATER METERS AND METER READING SYSTEMS in New England. As an authorized distributor of Badger Meter Inc., we provide traditional mechanical meters, a full line of ultrasonic meters and state of the art AMR and AMI reading systems. In addition, we offer a full portfolio of NETWORK MONITORING solutions and Waterworks products (FORD Brass). Our solutions portfolio features only the best in class products and Stiles Co provides superior customer service and support.

EXHIBITOR AND TABLE NUMBER

28	Swan Analytical USA 390 Holbrook Drive Wheeling, IL 60090 (847) 989-6558 swan.ch		We develop and manufacture highly precise water analysis instruments that reliably detect even the smallest amounts of undesirable contaminants. By alerting our customers to contaminants at an early stage, we protect valuable equipment and contribute to the sustainable optimization of industrial processes.
18	Team EJP (Everett J. Prescott, Inc.) 32 Prescott Street PO Box 600, Gardiner, ME 04345 (207) 582-1851 ejprescott.com		Team EJP (Everett J. Prescott, Inc.) is a family-owned waterworks distribution company that has been providing quality products and services for water, wastewater, stormwater, and smart utility solutions since 1955.
7	Tensile Water 8 Owl Drive Hope, ME 04847 (808) 937-2611 tensilewater.com		Tensile Water LLC represents a focused portfolio of water and wastewater technologies for municipal utilities across New England. Featured at this year's conference: Halogen Systems' online chlorine analyzers for free and/or total chlorine monitoring; AMS's THM-100 for continuous TTHM measurement and MetalGuard PRS for iron/lead/copper alerts; Big Wave Water Technologies' mixing and chemistry boosting equipment; and more.
25	Ti-SALES 36 Hudson Road Sudbury, MA 01776 (800) 225-4616 tisales.com		Ti-SALES is a leading distributor of water & wastewater solutions & products dedicated to having the fastest service and the most knowledgeable experts in the water and wastewater industry throughout all of New England and New York. Since 1963, we've worked with countless water utilities, contractors, consultants, and resellers to provide the highest quality products and solutions to meet their long-term needs.
29	Trinnex 670 N. Commerical St. Suite 208 Manchester, NH 03101 (603) 222-8300 trinnex.io		Trinnex helps infrastructure leaders advance their digital journey through proven processes, software tools, and consulting partnership. As a wholly-owned subsidiary of CDM Smith, we represent a 75+ year legacy of infrastructure excellence along with AI-expertise and software innovations. Our services and solutions are designed to protect the environment, improve public health, and ensure critical infrastructure works better for everyone.
5	U.S. Pipe Two Chase Corporate Drive Suite 200, Birmingham, AL 35244 (866) 347-F29+G30 uspipe.com		U.S. Pipe offers a complete range of ductile iron pipe, restrained joint pipe, fabrication, gaskets, and fittings, along with other products for water and wastewater industries.
30	Underground Solutions, Inc./An Azuria Company Longmeadow, MA 01106 (413) 519-4480 undergroundsolutions.com		Underground Solutions sells Fusible PVC® pipe for water, sewer, & conduit applications, in sizes from 4" to 36" diameter pipe. We also sell Terrabrute®, which is a fully restrained bell & spigot PVC pressure pipe, along with Vylon® large diameter (21" – 54") PVC gravity sewer pipe, and the WEKO-SEAL® for internal joint repairs. We are a technology enabled water solutions provider for underground utilities construction and rehabilitation..
14	USABlueBook PO Box 9005, Gurnee IL 60031 (847) 377-5162 usabluebook.com		USABlueBook is a premier supplier of equipment, supplies and technical expertise for water and wastewater systems. 55,000 Items • Personal Customer Service • 100% Satisfaction Guarantee. View our updated virtual catalog at usabluebook.com/catalogs.
9	USG Water Solutions 1230 Peachtree St Suite 1100, Atlanta, GA 30309 (603) 881-6768 usgwater.com		USG Water Solutions is the leading water utility services provider specializing in storage tanks, plant rehabilitation, metering, and distribution systems. We serve rural and suburban communities and small cities across the U.S.



TUESDAY MORNING, SEPTEMBER 15TH

Session D- Regulatory 8:30 AM – 11:15 AM – Pemigewasset 2.5 TCHs

Moderator: KRISTIN MOORE, P.E., Project Engineer, Stantec, Boston, MA

Assistant Moderators: CHRISTINA JONES, P.E., Director of Water Operations, Springfield Water and Sewer Commission, Westfield, MA

8:30 AM – “Don’t Forget About Lithium – What are the Odds of Regulation for the Only Non-PFAS UCMR5 Contaminant?”

ANNE MALENFANT, P.E., PMP, Senior Project Manager, CDM Smith, Boston, MA

The most recent Unregulated Contaminant Monitoring Rule (UCMR5) sampling was conducted by public water systems (PWS) from 2023-2025 and consisted of 29 PFAS compounds... and lithium. Nearly 30% of PWS who sampled under UCMR5 had lithium detected above the reference concentration. But what does this mean? And what are the considerations for regulating a contaminant that is also used for mental health treatment? This presentation will summarize the latest information on this unusual parameter.

9:00 AM – “Optimizing Full Scale Strong Cation Exchange for Lithium Removal”

CRAIG DOUGLAS, P.E., General Manager, Brunswick & Topsham Water District, Topsham, ME

The Brunswick & Topsham Water District discovered lithium during UCMR 5, with samples from the Taylor Station (2.5MGD) Ranging in values from 7-16ppb. In 1964 the Facility was designed with a strong cation exchange for iron and manganese removal. In 2025 the District investigated optimizing it for lithium removal, by optimization of the system through more frequent filter regeneration and the piloting of a secondary lithium polishing step. Both approaches were successful in lowering lithium levels below 10ppb.

9:30 AM – “Ahead of the Curve: BWSC’s Proactive, People-Powered, Tech-Enabled Lead Sampling Program for Schools and Childcare Facilities”

AJAY SHARMA, Senior Project Engineer, Kleinfelder, and EMMA PAGE, P.E., Director of Planning and Sustainability, Boston Water & Sewer Commission, Boston, MA

In response to EPA’s LCRI, which mandate lead sampling in schools and childcare facilities by Nov. 1, 2027, BWSC launched a voluntary, citywide sampling and education program nearly 3 years ahead of schedule. Developed with Kleinfelder, the initiative uses a custom-built GIS database, automated lab data feeds, and Power BI dashboards to streamline logistics, visualize results, and coordinate in real time. This presentation explores the program’s framework, technical innovations, outreach strategies, and lessons learned-offering a replicable model for other utilities.

10:00 AM – 15-Minute Break

10:15 AM – “Navigating Private Property Challenges in Public Lead Service Line Replacement: Lexington, Massachusetts”

TYLER SCHMIDT, P.E., Project Manager, Apex Companies, Woburn, MA

LSLR (Lead Service Line Replacement) programs often require public utilities to conduct construction on private property, leading to various legal and logistical challenges. Successful implementation is crucial for meeting federal regulations while gaining homeowner cooperation and maintaining public trust. This presentation shares lessons from a large-scale LSLR initiative, focusing on homeowner outreach, consent agreements, construction scheduling, unexpected site conditions, restoration expectations, and dispute resolution. It also presents a communication framework that combines regulatory notifications with customer service to reduce confusion.

10:45 AM – “New Hampshire’s Effort to Ensure Safe Drinking Water and Regulatory Compliance”



BRANDON KERNEN, Administrator, and JOHNNA MCKENNA, Deputy Administrator, Drinking Water and Groundwater Bureau, New Hampshire Department of Environmental Services, Concord, NH

Water industry partners are collaborating to help New Hampshire water systems meet federal regulations, including PFAS standards and EPA’s Lead and Copper Rule, while tackling cybersecurity risks. This session outlines strategies such as technical and financial assistance, regional supply projects, and system consolidation. Funding options such as grants, loans with forgiveness, and state resources plus PFAS litigation impacts will be described. Compliance approaches also include ongoing studies and regional infrastructure projects supporting long-term sustainability.

11:15 AM – Questions and Answers – All Presenters

TUESDAY MORNING, SEPTEMBER 15TH

Session E – Distribution

**8:30 AM – 11:15 AM – Merrimack + Piscataquog
2.5 TCHs**

Moderator: AMY COPPERS COSTANTINO, P.E., Technology Leader I, Wright-Pierce, Goshen, NY

Assistant Moderators: JORDAN SPITZER-LONDON, Manager, Operations Systems & Efficiency, Aquarion Water Company of Connecticut, Stonington, CT, and DEVON SMITH, P.E., Project Manager, Underwood Engineers, Concord, NH

8:30 AM – “Multi-faceted Inspection of a Large Diameter Transmission Main”

DAVID TANZI, P.E., BCEE, Senior Vice-President, CDM Smith, Edison, NJ

Presentation will focus on failures of a 4.4-mile 48” PCCP water transmission main and evaluation of the best approach for conducting a multi-faceted condition assessment, details on the planning for a successful inspection, and the results of this inspection. The assessment consisted of an in-service leak detection, and out-of-service visual, sounding, and electromagnetic inspection. This information was used to provide a structural evaluation and assessment to determine whether rehabilitation may be necessary to extend the remaining life of this asset.

9:00 AM – “An Innovative Approach to a Leak Alert Program Can Save You Millions of Gallons”

ROB LITTLE, P.E., Market Leader - Drinking Water, Woodard & Curran, Andover, MA

The San Francisco Public Utilities Commission leak alert program has realized a savings of 75 million gallons of water annually. This presentation highlights a first-of-its-kind algorithm used to expand the program to large properties that have historically been more difficult to analyze. Attendees will learn how to apply this approach to their system through success metrics, lessons learned, and how the overall program’s measured expansion resulted in positive consumer feedback across a large, diverse customer base.

9:30 AM – “On Borrowed Time: The Planning and Logistics of Replacing Topsfield’s Aging Boston Street Tank”

JIM CRAY, P.E., Sr. Project Manager, and IAN BENTLEY, P.E., Project Engineer, Wright-Pierce, Burlington, MA

Topsfield’s Boston Street Water Storage Tank, constructed in 1948, was among the oldest concrete water storage tanks still in service in New England. Serving the town’s sole pressure zone, the 500,000-gallon tank had reached the end of its useful life, exhibiting active leaks, exposed prestress wires, and progressive structural deterioration. This presentation examines the planning and logistical challenges of replacing this critical aging infrastructure, including site constraints, system serviceability, funding and the feasibility evaluation that guided the path forward.

10:00 AM – 15-Minute Break

10:15 AM – “Small Steps to Solve a Big Lead Service Line Problem”

AMY LEMOS, EIT, Project Engineer, Weston & Sampson, Reading, MA

Water service line inventory for the City of Medford, Massachusetts, suggested over 65% of their 15,000 water services were material unknown or lead. The City is addressing their big problem through City wide collaboration and a multi-faceted approach. This includes expanded inventory sources, employing predictive modeling to reduce unknowns and false positives, applying a multi-faceted construction and O&M approach, and managing finance with adjusted rates and grant/loan sources, all together estimated to save the City over \$18 million.

10:45 AM – “A New Elevation for Oak Bluffs: Technical Design of the District’s Replacement Tank”

WILL SCHAETZKE, P.E., Project Manager, Apex Companies, Quincy, MA

Oak Bluffs Water District, in collaboration with Apex, is planning a significant system upgrade to construct a 1.5 MG elevated water storage tank to replace its 2.0 MG standpipe. The new tank will redefine the community skyline, improve available fire flow, elevate the system’s hydraulic grade line, and accommodate future office space. This presentation examines engineering an optimal balance for managing pressure impacts, planning for operational flexibility, and integrating design that aligns with the unique character of the Martha’s Vineyard.

11:15 AM – Questions and Answers – All Presenters

Evaluation – Here!



TUESDAY MORNING, SEPTEMBER 15TH

Session F – Management/Finance 8:30 AM – 11:15 AM – Contoocook 2.5 TCHs

Moderator: PATRICIA KELLIHER, P.E., Associate, CDM Smith, Manchester, NH

Assistant Moderators: ERIN HOLMES, P.E., Director of Engineering and Environmental Services, Pennichuck Water Works, Nashua, NH

8:30 AM – “Preparing for Success – The Importance of Planning for Technology Modernization Programs”

ROBERT RUSS, Senior Project Manager, Weston & Sampson Engineering, Reading, MA, and ALEX MACKENZIE, Assistant Director of Water & Wastewater, City of Framingham DPW, Framingham, MA, and DYLAN MCPHETRES, Senior Advisor/Consultant, Elliott Group Consulting, Portland, ME

Learn how the City of Framingham planned for a successful meter modernization program. This session shares practical planning tactics for assessing and evaluating impacts to field operations, billing, customer service, and leadership; validating data quality; and strengthening data management and workflows. Attendees will take away readiness assessment steps, stakeholder engagement approaches, and collaboration tips that reduce risk, speed decisions, and deliver a smoother transition to modern metering technology.

9:00 AM – “Striving for the IDEAL Workplace: Building a Culture of Belonging”

LAUREN MOYLAN, Learning and Development Manager, Pennichuck Water Works, Nashua, NH

Two years ago, Pennichuck Water Works launched the IDEAL Committee, focused on Inclusion, Diversity, Equity, Accessibility, leading to belonging. Attendees will learn how the committee was formed, strategies used to build organizational support, challenges encountered along the way, including gaining buy-in and addressing misconceptions, and the approaches used to overcome those challenges. The session will also provide practical recommendations for organizations interested in starting similar initiatives to strengthen workplace culture, collaboration, resilience, and workforce development.

9:30 AM – “From Binders to Browsers: Modernizing Utility Information with Digital Resource Centers”

TYLER HUDSON, P.E., Associate, Hazen and Sawyer, New York, NY

This abstract describes how utilities manage large volumes of facility information using a Digital Resource Center (DRC). Examples show how a web-based DRC centralizes drawings, SOPs, manuals, training materials, and related resources into one platform accessible across devices. Emphasis is placed on user-first design supporting daily operations and effective staff training. DRCs can increase overall utility efficiency. The presentation highlights development processes, best practices, success factors, and real-world use cases demonstrating improved long-term information management for utilities and their teams.

10:00 AM – 15-Minute Break

10:15 AM – “One Water, Nine Communities: Advancing a Regional Solution in Boston’s Metro West”

EMILY SNYDER, Principal, Stantec, Asheville, NC, MATT MOSTOLLER, District Manager, Acton Water District, Acton, MA, and JUSTIN DeMARCO, Director of Public Works, Town of Maynard, MA

Boston’s MetroWest communities face increasing water supply challenges driven by development demands, groundwater contamination, drought vulnerability, and infrastructure and workforce reliability. In response, nine towns are collaborating to evaluate cost allocation frameworks for constructing regional infrastructure through the MWRA. This presentation explores why these communities are pursuing regional water supply, how they are working together despite differing needs and timelines, and key issues including cost sharing, fairness, risk tolerance, and lessons learned from a multi-community planning effort.

10:45 AM – “Lawsuit Risk Management & Tax Reduction for Water Industry Businesses”

LARRY OXENHAM, Senior Advisor, American Society for Asset Protection, St. George, UT

Evaluation – Here!



Discover strategies water industry businesses can use to reduce lawsuit exposure, improve financial efficiency, lower taxes, and secure long-term continuity. Learn the legal risks unique to water operations and how to protect business assets, data, equipment, and personal wealth from liability. Understand five overlooked tax strategies that can legally reduce annual taxes without changing cash flow. Finally, explore estate planning tools that eliminate probate, reduce or eliminate estate taxes, and support smooth transition of ownership for families and partners.

11:15 AM – Questions and Answers – All Presenters

TUESDAY AFTERNOON, SEPTEMBER 15TH

Session G – Public Relations 1:45 PM – 4:30 PM – Pemigewasset 2.5 TCHs

Moderator: ERIN HOLMES, P.E., Director of Engineering and Environmental Services, Pennichuck Water Works, Nashua, NH

Assistant Moderators: KYLE HAY, P.E., National PFAS Lead, Brown and Caldwell, Manchester, NH

1:45 PM – “PR in a Packet: Reviving a Classic Publicity Toolkit for Today’s Water Utility Challenges”

JEROME GUERRA, Principal, The JAGG Group, Lynnfield, MA and MICHELLE CLEMENTS, Communications and Public Relations Director, Portland Water District, Portland, ME

Water utilities face growing expectations for transparency, timely information, and clear communication about increasingly complex issues. This session highlights NEWWA resources that can help utilities meet those challenges. Learn how the PR Committee is modernizing PR in a Packet with practical tools for communicating about various topics and common issues across traditional and digital channels. The session will also highlight other resources including the NEWWA Journal. Attendees will leave with practical resources, ideas, and opportunities to communicate more effectively, share their successes, and strengthen public understanding and trust.

2:15 PM – “Smarter Outreach, Better Results: Digital Tools for Customer Engagement under Lead Service Line Programs”

LAUREN BALSAMO, Management Specialist 3 - Strategic Communications, and ASHLEY LAVERIANO, Management Specialist 2 - Strategic communications Organization, CDM Smith, Boston, MA

Under the Lead and Copper Rule Improvements, water systems face growing pressure to track customer outreach accurately without sacrificing efficiency and performance. Leveraging digital tools can help streamline outreach workflows, ensure regulatory compliance, and pinpoint effective customer engagement strategies. This session explores how integrated data management, GIS, and webdev tools can be used to improve customer engagement decision-making, reporting, and performance for lead service line inventory and replacement programs.

2:45 PM – “Engineering the Message: Gaining Community Support for a Water Storage Project”

AMY COPPERS COSTANTINO, P.E., Technology Leader I, Goshen, NY, and ROBERT WILLIAMSON, P.E., Regional Group Leader, Sr. Project Manager, Wright-Pierce, Portland, ME

Building public understanding and support for major municipal water projects is rarely taught in technical coursework or operator license training. This presentation describes how two engineers navigated the challenge of educating stakeholders, residents, and regulators during a water storage tank replacement in Weston, Massachusetts. After two failed attempts, the project ultimately earned Town Meeting approval. The session highlights lessons learned in communication, outreach, and trust-building essential to advancing complex infrastructure projects through clear messaging and sustained community engagement efforts locally.

3:15 PM – 15-Minute Break

3:30 PM – “New Hampshire’s Value of Public Drinking Water Campaign”

JASON SMITH, NH Drinking Water Operator Certification Manager, New Hampshire Department of Environmental Services, Concord, NH

The New Hampshire Department of Environmental Services (NHDES) recently completed a campaign with Pinnacle Communications Resource Company, LLC (Pinnacle) to provide services to design a statewide messaging campaign to educate, inform, and raise civic engagement among drinking water users. NHDES and Pinnacle used a collaborative approach to provide partners with materials for their use. Materials include bus signs, social media ads, billboard signs, digital ads, a Clean Water Quiz & a Clean Water Pledge along with a tool kit.

4:00 PM - “From Posts to Public Trust: Results-Driven Communication for Water Utilities”

MICHELLE CLEMENTS, Communications and Public Relations Director, and KAITLIN TIBBETS, Community Engagement Specialist, Portland Water District, Portland, ME

Explore how Portland Water District uses strategic, multichannel communication to build trust, strengthen relationships, and deliver measurable results. Through social media, outreach, and strategic communications, PWD connects with diverse audiences to support broader organizational goals. With a special focus on social media, the session will show how various platforms can humanize utility work, share timely information, and spark meaningful public engagement. Attendees will gain practical insights on using communications to move beyond information sharing and drive meaningful engagement.

4:30 PM – Questions and Answers – All Presenters

Evaluation – Scan!



TUESDAY AFTERNOON, SEPTEMBER 15TH

Session H – Water Resources 1:45 PM – 4:30 PM – Contoocook 2.5 TCHs

Moderator: RENEE LANZA, P.E., Senior Consultant, GEI Consultant, Woburn, MA

Assistant Moderators: TARA McMANUS, P.E., Vice President, Weston and Sampson, Reading, MA

1:45 PM – “Bloom Fighters: Building a Statewide Monitoring and Response Protocol to Defend Against Cyanotoxins in New Hampshire”

ELIZABETH CRAFTON, Associate, Hazen and Sawyer, Lakewood, CO

Harmful Algal Blooms (HABs) have increased in frequency across New Hampshire, reaching record levels in 2024 and prompting the need for a statewide response. Thirteen participating water systems face challenges such as limited treatment design, operational risks, and vulnerable source waters. A tailored optimization framework was developed to enable rapid detection, adaptive monitoring, and treatment of cyanotoxins. This scalable approach provides actionable guidance to enhance resilience and safeguard water quality across New Hampshire’s drinking water systems.

2:15 PM – “A Giant Step Forward for Water Quality in the Merrimack River”

DAVID POLCARI, P.E., Senior Vice President, CDM Smith, Manchester, NH

The Merrimack River has long served the region as a drinking water source, economic engine and source of recreation. The river has also been a receptor for treated and untreated wastewater and non-point source pollution. As part of its successful and ongoing CSO Program, the City of Manchester has embarked on construction of a \$350M, 2-mile long 12-ft diameter drainage tunnel that will serve as the spine for its sewer separation program and improve water quality and the environment.

2:45 PM – “Reevaluating Approaches to Water Resource Management”

ASHLEY PIPER, Water Resources Program Manager, Pennichuck Water, Nashua, NH

As water systems face increasing pressure from emerging contaminants, aging infrastructure, and evolving land use, many are reevaluating their approach to source water protection and resource management. This presentation will cover Pennichuck Water’s experiences with reviving previous source water initiatives as well as more recent efforts to transition to a proactive and strategic water resources program.

3:15 PM – 15-Minute Break

3:30 PM – “New Hampshire’s Recent Success and Future in Shared Resources for Drinking Water Systems”

DEVON SMITH, P.E., Senior Project Manager, and KEITH PRATT, P.E., Chief Operating Officer, Underwood Engineers, Concord, NH

Recent State and local investments have led to many successful water system interconnections across New Hampshire. Initiatives such as the Southern NH Regional Water Project and the Seacoast Interconnection Study have established a business case and vision for shared resources. This groundwork is promoting a shift in thinking for water managers to break down boundaries and consider options that focus on cost-effective and sustainable water supply with greater resiliency and reliability for the region. Recent case studies will be provided.

4:00 PM – “Planned Downtime, Lasting Impact: Proactive Tank Rehabilitation Strategies”

APRIL LOCKE, P.E., Project Engineer, Tighe & Bond, Worcester, MA

The Town of Ware is undergoing a Rehabilitation Project for two storage tanks. Original work included rehabilitation of coating systems, safety improvements, and installation of mixing systems at each tank. Taking advantage of the pre-planned shutdowns, the Town chose to rehabilitate the tank valve vaults and site piping, highlighting the opportunity for proactive maintenance that can be completed while a tank is offline. This presentation discusses the project’s design and construction challenges and coordination considerations for tank rehabilitation.

4:30 PM – Questions and Answers – All Presenters

Evaluation – Scan!



TUESDAY AFTERNOON, SEPTEMBER 15TH

Session I – GIS/Data Management 1:45 PM – 4:30 PM – Merrimack + Piscataquog 2.5 TCHs

Moderator: THOMAS RENAUD, P.E., CAPM, Project Manager, Massachusetts Water Resources Authority, Chelsea, MA

Assistant Moderators: JUSTIN RICHARDSON, GIS and Asset Manager, Kennebunk, Kennebunkport & Wells Water District, Kennebunk, ME

1:45 PM – “Using Analytics Dashboards to Support Utility Management and Data-Informed Decision Making”

CONOR BRENNAN, P.E., Associate, Hazen and Sawyer, New York, NY

Utility managers and leaders have a substantial amount of information to review and maintain. Analytics dashboards can strengthen overall utility management and support timely, data-informed decision-making. Examples show how dashboards integrate operational information, water quality data, customer service feedback, financial components, asset overviews, and external environmental data to track performance, compliance, consumption, and cost trends. These dashboards help identify system risks, emerging issues, and illustrate how utilities can review utility health, performance, and organizational priorities through a trusted “one-stop shop.”

2:15 PM – “Artificial Intelligence and Machine Learning Fundamentals: An Introduction for Engineers, Scientists, Managers, and Water Professionals”

HARRISON ROAKES, P.E., Lead Engineer, Sanborn, Head & Associates, Inc. Bedford, NH

Artificial intelligence (AI) and machine learning (ML) tools are increasingly powerful and accessible, driving interest in their use for data analysis and decision-making in drinking water. Many water professionals are data-literate but have limited exposure to AI/ML concepts. This presentation introduces core terminology, capabilities, and limitations of AI/ML, and it presents high-level frameworks for understanding available tools and evaluating appropriate use, all in the context of drinking water applications.

2:45 PM – “Preparing Utility Data and Deploying Asset Management and GIS Technologies in an AI World”

JAYSON BRENNEN, GISP, Senior Vice President, Asset Management & GIS Practice Leader, and BRYSON KOZIELL, Vice President, GIS Discipline Leader, CDM Smith, Manchester, NH

AI is here and utilities today need to prepare for the technologies of tomorrow. This presentation will describe the processes utilities can take to standardize and improve AM, GIS, and plant data to better leverage AI and other emerging technologies. In addition, next-generation AI and mobile GIS apps, including BIM-3D/GIS, AI data collection, capital planning tools, and large language models for utility operations will be presented to demonstrate emerging technologies in the AM, GIS, and AI world.

3:15 PM – 15-Minute Break

3:30 PM – “GIS Tools and Workflows for Lead Service Line Inventory Compliance”

JEFF NORMANDIN, GISP, GIS Manager, Portsmouth, NH, and CHRISTINE MANDERSON, Lead GIS Analyst, Wright-Pierce

In this presentation we will discuss the ways GIS was used in the inventory of water service line materials for compliance with EPA/NHDES requirements. We will use examples from our NH clients to demonstrate the inventory process, our custom data management tools that help ease data input and conversion and prepare the data for submission to DES, and our multi-phased approach to help minimize field investigations and reduce costs.

4:00 PM – “Software for Managing Mass Meter Replacement Projects”

AMY VREDEVOOGD, Staff Software Engineer, Weston & Sampson, Reading, MA

Managing mass meter replacement projects often relies on disconnected spreadsheets, customer correspondence, installation data, and scheduling systems, creating errors and delays as the project progresses. This presentation highlights a Meter Management Application that centralizes project tracking, correspondence, appointments, and installation records. By combining data from multiple sources using APIs and real-time webhooks, the application automates workflows and synchronizes updates instantly. Attendees will learn how integrating disparate systems into a single platform improves efficiency, accuracy, and oversight for meter replacement projects.

4:30 PM – Questions and Answers – All Presenters

Evaluation – Scan!



TUESDAY AFTERNOON, SEPTEMBER 15TH

5:45 PM - 7:00 PM

Reception sponsored by DN and Everett J. Prescott, Inc.* - Assembly



7:00 PM - 10:00 PM

Membership Recognition Gala - Armory

The Membership Recognition Dinner is formal.

Dinner tickets are required.

- National Anthem | Giving of Thanks
- Welcome & Introduction | President's Dinner
- Announcement of NEWWA Scholarship Recipients and Water For People Silent Auction Results
- Awards Ceremony
- Award of Merit, David M. Erickson Groundwater Award, Ellen Swallow Richards Mentorship Award, Jerome J. Healey Award, John H. Chafee Distinguished Public Servant Award / Legislator of the Year Award, Utility of the Year Awards, Honorary Member Award, K.O. Hodgson Distinguished Service Award, Lifetime Achievement Award, NEWWA Scholarship Awards Younger Member of the Year, Publications Awards Award, Sponsor of Year
- Election Results / Passing of the Gavel
- New President's Greeting

10:00 PM - 11:30 PM

Après Gala - Penstock

Courtesy of NEWWA's Annual Sponsors



NEWWA AMBASSADOR PROGRAM

NEWWA Ambassadors are established members who can answer your questions about NEWWA and be a friendly face at the conference. Please reach out to Membership Committee member Dave Polcari at polcaridg@cdmsmith.com if you are interested in being connected with a NEWWA Ambassador at the Annual Conference. And keep an eye out for our Ambassadors wearing buttons, who are always willing to answer any questions you may have about the conference or NEWWA!

WEDNESDAY MORNING, SEPTEMBER 15TH

WEDNESDAY MORNING, SEPTEMBER 16, 2026 Breakfast Buffet and Town Hall Panel Meeting: Utility Management Contoocook + Merrimack 2.5 TCHs

Moderator: JOHN BOISVERT, P.E., Chief Executive Officer, Pennichuck Water Works, Inc., Nashua, NH, and CHRISTINA JONES, P.E., Director of Water Operations, Springfield Water and Sewer Commission, Westfield, MA

Assistant Moderator: CHRISTOPHER DZIDEK, P.E., CCM, ENV SP, Program Manager – Design, Tunnel Redundancy, Massachusetts Water Resources Authority, Chelsea, MA

Utility Management Panel: MICHAEL CUMMONS, Vice President, Maine Water Company, Saco, ME, JOE DUNCAN, P.E., General Manager, Champlain Water District, South Burlington, VT, DARIN LAFALAM, Water & Sewer Superintendent, Concord Public Works, Concord, MA, SCOTT FIRMIN, General Manager, Portland Water District, Portland, ME, JESSICA LYNCH, P.E., General Manager and Chief Engineer, Portsmouth Water & Fire District, Portsmouth, RI, MATT MOSTOLLER, District Manager, Acton Water District, Acton, MA, and ROGER PARADIS, General Manager, Kennebunk, Kennebunkport, and Wells Water District, Kennebunk, ME

This town hall session will focus on key issues affecting water utilities, including how to manage the surge in artificial intelligence use, successfully utilizing social media to communicate with customers and stakeholders, and navigating the workforce development crisis by ensuring stable staffing into the future. Participants will also have the opportunity to learn from peers via a panel discussion with utility managers.

8:30 AM – Introduction

8:40 AM – “Setting Guardrails for AI”

MICHAEL GREELEY, P.E., Data Management Practice Lead, Stantec, Burlington, MA

9:10 AM – “Getting Social: Using Social Media to Connect with Your Community”

JAIMYE BARTAK, AICP, Communications Manager, and LEAH KEATING, Communications Specialist, Springfield Water and Sewer Commission, Springfield, MA.

9:40 AM – “State of Workforce Development in New England – What Are We All Doing and What Is Working?”

Kirsten King, CEO, New England Water Works Association, Inc., Holliston, MA, and Mary Barry, Executive Director, New England Water Environment Association, Woburn, MA

10:10 AM – Open Discussion with Utility Managers Panelists – What are You Too Afraid to Ask?

10:45 – Adjourn

Scan Here!



TRAINING CONTACT HOUR (TCH) REQUIREMENTS

TCHs will be awarded for technical sessions on Monday and Tuesday, as well as the Town Hall Discussion on Wednesday (pending approval of state agencies). You must follow the procedures below to earn TCHs.

- Have your badge scanned by the moderator upon entering each technical session. Your badge must be scanned before the end of the first presenter in order to receive credit for the session. Accordingly, plan to ARRIVE EARLY to your session.
- You must remain throughout the ENTIRE session to receive TCH credit; partial attendance in any session WILL NOT qualify you for TCH credit. You cannot move between sessions in the same time period.
- At the end of the session, proceed to the TCH EXIT door to be scanned out of the session. YOU MUST BE SCANNED TWICE (BOTH IN AND OUT OF EACH SESSION) TO RECEIVE TCH CREDIT.
- After completing these steps, your TCH certificate will be prepared and available for viewing and printing in your Community Hub account at newwa.org within 2-4 weeks.

SOCIAL & NETWORKING PROGRAMS

Sunday, September 13

9:00 AM - 11:00 AM

NEWWA Annual Business Meeting - Dartmouth

11:00 AM - 5:30 PM

YP Program & Treatment Plant Tour - Pemigewasset

5:30 PM - 6:30 PM

"Wear Your Story" Themed Meet & Greet Reception - Assembly

6:30 PM - 8:30 PM

Meet & Greet Dinner - Pemigewasset



Monday, September 14

7:00 AM

Informal Bike Ride — Meet in Hotel Lobby

Join other NEWWA cyclists for a morning bike ride. The pace is moderate but not competitive. All are welcome! Bring your own bikes. There is no fee for the bike ride, but please check the box on the Conference Registration Form if interested. For further details, contact Adam Yanulis at fayanulis@tighebond.com.



7:30 AM

32nd Annual Fun Run/Walk — Meet in Hotel Lobby

Compete in a friendly jog or walk at the 32nd Annual 5K Fun Run/Walk. Prizes will be awarded in various categories, and t-shirts will be provided for all participants who pre-register. The cost is \$25. Sign up under Part IV on the Conference Registration Form. For further information, contact Dave Putnam at David.Putnam@Coreandmain.com.



8:00 AM - 9:00 AM

Continental Breakfast — Assembly

8:30 AM - 9:00 AM

YP & First Time Attendee Networking Breakfast — Contoocook

9:00 AM to 11:15 AM

Opening General Session — Pemigewasset

See page 5 for the full agenda.



water for people

11:00 AM - 5:00 PM

NEWWA Water For People Silent Auction — Armory

Money raised at the Silent Auction will fund Water For People projects. Please support these activities by donating an item prior to the conference, visiting the Silent Auction, and bidding. Bidding on all items will be available through the reception on Tuesday evening. If you'd like to donate an item, contact May Sharif at Maysoon.sharrif@stantec.com



Tuesday, September 15

7:00 AM

Informal Bike Ride — Meet at the Registration Desk

(See details under Monday, September 14)

8:00 AM - 3:00 PM

Water For People Silent Auction — Armory

Please support Water For People activities by donating an item prior to the conference and visiting the Silent Auction.

8:00 AM - 2:00 PM

Tabletop Exhibits — Armory

Grab a cup of coffee and light breakfast while visiting vendors.

12:00 PM - 1:30 PM

Complimentary Lunch and Drink Ticket* - Armory

Sponsored by BMC Corp and OpenGov

Don't miss the NEWWA Innovations Committee's 19th annual Aging Infrastructure Contest during lunch. You'll also find out the winner of this year's "New England's Best" Drinking Water Taste Test and the People's Choice Award!

5:45 PM - 7:00 PM

Reception sponsored by DN and Everett J. Prescott, Inc.* - Assembly



DN And Team EJP join together to host the pre-gala reception. Last bids for the Water For People Silent Auction will open at 5:45PM and **items will be available throughout the reception.**

SOCIAL & NETWORKING PROGRAMS

7:00 PM - 10:00 PM

Formal Membership Recognition Gala - Armory

- National Anthem | Giving of Thanks
- Welcome & Introduction | President's Dinner
- Announcement of NEWWA Scholarship Recipients and Water For People Silent Auction Results
- Awards Ceremony
- Award of Merit, David M. Erickson Groundwater Award, Ellen Swallow Richards Mentorship Award, Jerome J. Healey Award, John H. Chafee Distinguished Public Servant Award / Legislator of the Year Award, Honorary Member Award, K.O. Hodgson Distinguished Service Award, Lifetime Achievement Award, NEWWA Scholarship Awards, Publications Awards (Dexter Brackett and Past Presidents), Sponsor of the Year Utility of the Year Awards, Younger Member of the Year Award
- Election Results / Passing of the Gavel
- New President's Greeting

10:00 PM - 11:30 PM

Après Gala - Penstock

Courtesy of NEWWA's Annual Sponsors

Wednesday, September 16

8:30 AM - 10:45 AM

Breakfast Buffet and Town Hall Panel Meeting:
Utility Management - Contoocook + Merrimack



2025-2026 AWARD COMMITTEES

Award of Merit
Kirsten Ryan, Chair

David M. Erickson Groundwater Award
Andy Miller, Chair
Ted Kenney

Frank Getchell
Brian Goetz
Stephen Roy

Jerome J. Healey Award
Demetrios Vidalis, Chair
Brandon Kernen
Johnna McKenna

Stephen Olson
Martin Suuberg

John H. Chafee Distinguished Public Servant Award and Legislator of the Year Award
Demetrios Vidalis, Chair
Tom Garrity
Jerry Guerra

Kirsten King
Rob Little

Honorary Member Award
Steve Olson, Chair
Demetrios Vidalis

David Miller

K.O. Hodgson Distinguished Service Award
Chris Hodgson, Chair
Dan Burdin
Savas Danos
Tom Garrity

Jeff Houser
Brett Johnson
Brad Whitaker
Greg Lyons

Lifetime Achievement Award
John Boisvert, Chair
Tom Garrity
Kirsten King

Jessica Lynch
Demetrios Vidalis

NEWWA Scholarship Awards
Anna Hayden, Chair
Victoria Hawkes
Renee Lanza
James Malley

Matt Mostoller
Dave Putman

Publication Awards (Dexter Brackett and Past Presidents)
Stephen Estes-Smargiassi, Chair
Robert Kortmann

James Malley

Sponsor of the Year Award
Jessica Lynch, Chair
Erin Holmes
Gregg Giasson
Matt Stosse

Keith Levasseur
Matt Mostoller
Harry Shepard

Utility Recognition Awards
Margaret McCarthy, Chair
Mary Jane Dillingham
Darin LaFalam
Marc Morin

Roger Paradis
Katie Peters

Younger Member Recognition Awards
Jeanine Dudle, Chair
Chris Astephen
Grace Ronca

Emma Page
Bryan Sadowski

Ellen Swallow Richards Mentorship Award
Kirsten Ryan, Chair
John Boisvert
Katie Chamberlain
Tom Garrity
Kirsten King

Emma Page
Bryan Sadowski
Stephen Olson
Rebecca McEnroe

19TH ANNUAL AGING INFRASTRUCTURE CONTEST

WATER, WATER, COULD BE EVERYWHERE! HERE'S THE WAY IT WORKS ...

Our water delivery systems are aging and often they're said to be held together with "paper clips, band-aids, and chewing gum." Many water department personnel are pretty darn good at holding things together in this manner. Here's your opportunity to demonstrate your skills or discover how difficult it is working with only what you've got.

Your team's goal is to construct the tallest elevated tank on site in the shortest time with available materials.

RULES FOR YOUR TEAM AND THE JUDGES

1. All construction materials and water will be provided to each team at 11:45 AM on Tuesday, September 15 at the start of the event.
2. A team can consist of either two or three members (no more); talk to your friend(s).
3. The Team Leader must be a NEWWA member.
4. Teams must have a name or one will be assigned by the judges.
5. All teams must register at the Conference Registration Desk **before 4:00 PM** on Monday, September 14 (in order for materials to be prepared).
6. The provided elevated tank construction materials kit may include:
 - a. One 16-oz plastic Solo cup (this is your tank).
 - b. 30 standard non-flexible plastic straws (Market Basket or equivalent brand).
 - c. 20 large paper clips (1-inch height deduction for not using paper clips).
 - d. One pack of chewing gum (1-inch height deduction for not using gum).
 - e. Four regular band-aids (1-inch height deduction for not using band-aids).
 - f. Six rubber bands.
 - g. Eight push pins.
 - h. 20 inches of string.
 - i. 12 toothpicks (flat).
 - j. One marker & cutting board (not to be used as part of, or connected to the tank support structure).
 - k. 12-inch X 12-inch square of foam board to be used as a base to construct your tank on (not to be used as part of, or connected to the tank support structure).
7. **WARNING** (Change happens!) — Components may be added or removed by the judges at the start of, or during the construction period.

JUDGING

A team arriving with less than two members cannot participate; last minute subs are OK. Each team will be given 40 minutes to construct the tallest free-standing tank that holds 8 ounces of water to be added by a team member just after measuring the height from the base to the top rim of the cup. Each team's time for completion of construction will be recorded by the judges and used for the purpose of breaking a height measurement tie. Tank must stand and hold 8 ounces of water for 30 seconds.

REWARDS

Functionality	Rewards Provided by NEWWA	Architectural Appeal Rewards
1st Place	\$ 100 and all bragging rights	When the tank construction time expires, all tanks will be judged for "Architectural Appeal" and "Not So Appealing." Bragging rights for "Most Appealing" and Least "Appealing" designs.
2nd Place	\$ 75	
3rd Place	\$ 60	
4th Place	\$ 45	
5th Place	\$ 30	

For questions or comments please contact: David DaSilva, Chair, NEWWA Innovations Committee at ddasilva@bcwari.com or (401) 245-2022.

NEWWA'S 2026 AGING INFRASTRUCTURE CONTEST - OFFICIAL ENTRY FORM (Please Print)

Return form by email to ddasilva@bcwari.com

Submittal Date:	Team Name:	Representing — community, agency, utility, vendor, consultant:	
Team Leader Name (Must be a NEWWA Member):			
Team Leader Cell Phone:		Team Leader Email:	
Team Leader Address:	City:	State:	Zip:
Team Member:	Phone:	Team Member:	Phone:

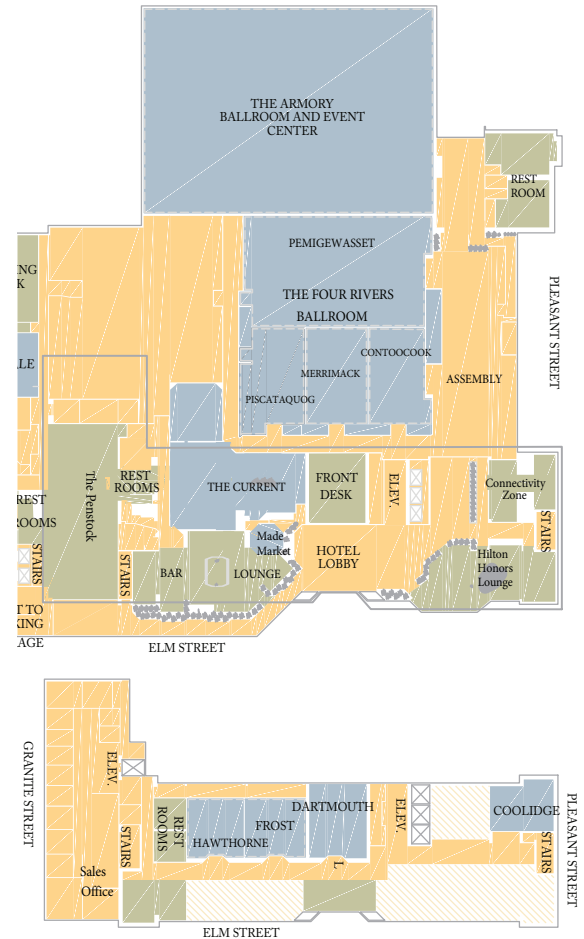
2025-2026 COMMITTEE CHAIRS BY COUNCIL

BOARD	Executive John Boisvert	STANDARDS	Ductile Iron Pipe and Fittings Timothy Stinson	OPERATIONS	Distribution/Storage Joseph Pappo	
	Nominating Demetrios Vidalis		Fiberglass Weirs, Troughs, and Baffles Vacant		Groundwater Peter Newton / Amy Rusiecki	
Organizational Development Jessica Lynch	Filtering Materials William Clunie		Information and Operational Technology Margaret McCarthy / Bill Russo			
Past Presidents Demetrios Vidalis	Flexible Reservoir Covers & Linings Vacant		Safety Benjamin Levesque / Gregg Giasson			
Planning Jessica Lynch	Gate Valves & Swing Check Valves Martin Lobik		PROFESSIONAL DEVELOPMENT		Board of Certification of Backflow Prevention and Cross Connection Control William Sullivan	
ADMINISTRATION COUNCIL	Facilities Douglas Martin				Grooved & Shouldered Type Joints Vacant	Education Daniel Wojcik
	Fundraising Vacant				Hydrants Sean Osborne	Laboratory Operations Trina Picardi
	Innovations David DaSilva				Ion Exchange Howard Steiman	Operator Certification William Sullivan
	Programs Lindle Willnow				Iron Salts, Aluminum Sales & Related Aids Stephen Olson	Operator Involvement Steve Olson
	Site Selection Jessica Lynch				Polyofin Pipe & Fittings Camille Rubeiz	RECOGNITION
	Sponsor Services Jeff Zdrojewski		Power Activating Device for Valves & Sluice Gates Vacant	David M. Erickson Groundwater Award Andy Miller		
COMMUNICATION	Legislative & Regulatory Affairs Stephen Estes-Smargiassi		Protective Interior Coating for Valves & Hydrants John St. Pierre	Honorary Member Stephen Olson		
	Public Relations Michelle Clements/Lauren Moylan		Pumps, Horizontal Centrifugal Vacant	Jerome J. Healey Award Demetrios Vidalis		
	Publications Thomas LeCourt		PVC Pipe and Fittings Pipe Stephen McKelvie	John H. Chafee Distinguished Public Servant Award / Legislator of the Year Award Demetrios Vidalis		
	Youth Education TJ Butler		Scale and Corrosion Control Chemicals Darin LaFalam	Servant and Legislator of the Year Awards Steve Olson		
	ENVIRONMENTAL STEWARDSHIP		Conservation Matthew Mostoller	Sluice Gates Paul Brunelle	K.O. Hodgson Distinguished Service Award Chris Hodgson	
			Sustainability Eric Hooper	Softening & Condition Chemicals Howard Steiman	Lifetime Achievement Award John Boisvert	
Water Resources Blake Martin			Steel Elevated Tanks, Standpipes & Reservoirs Nicholas Meder	Publications Awards Stephen Estes-Smargiassi		
EXTERNAL AFFAIRS			Membership Colleen Heath	Steel Pipe Martin Lobik	Sponsor of the Year Award Jessica Lynch	
			NEWWA Scholarship Anna Hayden	Taste & Odor Control Chemicals Bradley Perron	Utility Recognition Awards Margaret McCarthy	
			Student Activities Kenneth Lee	Tendon Type Prestressed Concrete Tanks Vacant	Younger Member Recognition Awards Jeanine Dudle	
	University Outreach Grace Ronca		Thermosetting Fiberglass-(FRP) Pipes Phillip Sharff	STANDARDS	A.C. Pipe Craig Douglas	
	Water For People Demetrios Vidalis		Thermosetting Fiberglass-Plastic Tanks Phillip Sharff		Activated Carbon Powdered & Granular Eric Kelley	
	Young Professionals Bryan Sadowski		Vertical Turbine Pumps Stephen DeFrancesco		Air Release and Vacuum Valves Roger Ward	
MANAGEMENT	Customer Service Tara King	Water Main Rehabilitation Ian Mead	Backflow Preventers Ted Kenney			
	Emergency Preparedness/Security Kate Lancraft	Water Meters Vacant	Ball Valves Russ Tierney			
	Financial Management Mark Abrahams / Michael Schrader	Water Service Line Fittings Bradley Perron	Butterfly Valves Roger Ward			
	Organizational Diversity Katie Porter	Wells Frank Getchell / Gregory Smith	Carbon Dioxide Vacant			
	Utility Management John Boisvert	Wire Wound Prestressed Concrete Tanks William Powers	Concrete Pressure Pipe Stephen McKelvie			
		Corrosion Colleen Heath	Disinfectants Vacant	Disinfection of Facilities Betsy Reilley		
	Disinfection James Malley					
	Filtration Louis Soracco					
	Fluorides Vacant					
	WTP Residuals Eric Kelley / Elizabeth Garvey					

DOUBLE TREE MANCHESTER

Day Tripping?

Bring your parking ticket to the NEWWA Registration desk for discounted validated parking - you will be given a QR sticker to place on the back of the parking ticket. Attendees first scan the code on the front of the parking ticket then secondly scan the QR sticker on the back of the ticket. Once both codes are scanned the cost will be prorated to \$7 Debit/Credit Card only.



Conference Attire

September temperatures in Manchester average a high of 72° and a low of 55°, so pack layers and plan accordingly. The Membership Recognition Gala on Tuesday evening is formal attire. All other conference events are considered business casual, and we recommend comfortable clothing and footwear for any off-site or outdoor activities.

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Save the Date for These Future NEWWA Events

Specialty Symposium: Building a Sustainable & Resilient Water System

October 7, 2026 - NHDES Portsmouth Regional Office
Portsmouth, NH

NEWWA/ NEWWEA Hidden Economics of Deferred Maintenance

October 7, 2026 Courtyard by Marriott
Marlborough, MA

Water Resources & Sustainability Symposium

October 28, 2026 - Devens Common Center
Devens, MA

NEWWA/NEWWEA Information Technology & Asset Management Fair

November 2, 2026 - NEWWA Training Center
Holliston, MA

December Membership Meeting

December 16, 2026 - Andover Country Club
Andover, MA

Joint January Membership Meeting with NHHWA

January 21, 2027 - Carriage House at Murphy's
Taproom, Bedford, NH

2027 Spring Joint Regional Conference & Exhibition

March 31 - April 1, 2027 - Worcester DCU Center
Worcester, MA

146th Annual Conference

September 19-22, 2027 - Newport Marriott
Newport, RI



NEWWA
New England
Water Works
ASSOCIATION

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