

Laboratory Operations Symposium Precision in Every Drop: Elevating Quality Control

6.0 Training Contact Hours (TCHs)

A 1-day interactive learning experience developed for and by drinking water laboratory professionals.

Featuring exhibits of lab-related services!

March 11, 2026 | 8:30 AM to 4:00 PM | NEWWA Training Center, Holliston, MA
presented by the NEWWA Laboratory Operations Committee

Join your colleagues.
This is a program **you** wont want to miss!



OVERVIEW

Join us for the 2026 NEWWA Laboratory Operations Symposium on March 11, 2026, where water quality professionals will gather for a day of learning, collaboration, and hands-on experience. The morning begins with expert-led sessions on **UCMR 5 data review & UCMR 6 updates** and the **complexities of mixing chloraminated finished water from the point of view of both the wholesaler and customer community**. The morning will end with a talk on methods for **ensuring high confidence contract laboratory data**.

Participants then dive into four interactive learning stations—covering **Alkalinity QA/QC, Water Quality Sondes, Legionella Testing, and Monochloramine & Free ammonia Testing**—designed to strengthen practical skills and support laboratory precision.

After lunch, attendees gain critical perspective on **PFAS MCL development, state funding opportunities, utility case studies on cyanotoxin management** and **lessons learned from conducting lead pipe rig pilot research**. Enjoy networking opportunities with exhibitors, connect with experts, and enhance your skills in laboratory operations.

TARGET AUDIENCE

NEWWA's Laboratory Operations Symposium is a unique learning forum targeted to identify and present key concepts related to the successful operation and maintenance of a water quality laboratory. Drinking water and wastewater laboratory managers and staff (public and private), and water operators that perform testing and data compliance reporting will find this program of interest.

SYMPOSIUM PRESENTERS

FEATURED SYMPOSIUM PRESENTERS: **Linda Cook***, Senior Technical Leader, Weston & Sampson, Reading, MA ♦ **Stephanie Disla***, Chemist I, MWRA, Southborough, MA ♦ **Shawn Dubois**, Supplier Quality and Product Support Manager, IDEXX Water, Scarborough, Maine ♦ **David Gottshall***, Laboratory Manager, MWRA, Winthrop, MA ♦ **Laura Green**, Ph.D., D.A.B.T., President and Senior Toxicologist, Green Toxicology LLC, Hull, MA ♦ **Anna Hayden**, P.E., Project Manager, MWRA, Marlborough, MA ♦ **Mandu Inyang**, Sr. Program Manager Water Quality, Chemistry, MWRA, Southborough, MA ♦ **Abby Jacobs**, EC-SDC Grant Program Manager, MA DEP, Waltham, MA ♦ **Jennifer Kitchen**, Regional Sales Manager, In-Situ, Wading River, NY ♦ **Kim LeBeau***, Director Water Quality, MWRA, Southborough, MA ♦ **Aaron Miller**, Water & Sewer Superintendent, Wellesley DPW, Wellesley, MA ♦ **Trina Picardi***, Regional Sales Manager, Hach, New England, ♦ **Amy Pollock**, Sales Development Manager, Hach, New England ♦ **Cheryl Wood***, Laboratory Manager, Manchester Water Works, Manchester, NH

*Member of the NEWWA Laboratory Operations Committee

Photograph and Information Release: Photographs will be taken at this event. By registering for this event you agree to allow NEWWA to use your photo in any NEWWA-related publication or social media site.

SYMPOSIUM AGENDA

- 8:00 AM - **Check-in, Registration, and Coffee with Exhibitors**
- **8:30 AM - Welcome and Orientation**
- 8:40 AM - Welcome by Committee Chair
- 8:45 AM - UCMR 5 Data Review & UCMR 6 Update
- 9:15 AM - Chloramine Chemistry: Lessons from a Wholesaler
- 9:45 AM - Chloramine Chemistry: Mixing a Community Supply with a Wholesaler
- 10:15 AM - Quality Data from Your Contract Lab - Getting What You Want
- **10:45 AM - Break**
- 11:00 AM - **Interactive Learning Stations Begin:** All participants will be divided into small breakout groups and visit each of four, 30-minute duration learning stations: **two before lunch** and **two after lunch**. In order to receive credit for attendance, participants **MUST visit ALL FOUR stations**.
 - - **LEARNING STATION #1** (30 minutes): Alkalinity
 - - **LEARNING STATION #2** (30 minutes): Water Quality Sondes
- 12:00 PM - **Lunch and Visit Exhibits**
- 12:45 PM - **Completion of Final Learning Stations:**
 - - **LEARNING STATION #3** (30 minutes): Legionella Testing
 - - **LEARNING STATION #4** (30 minutes): Chloramine Chemistry
- 1:45 PM - Break
- 2:00 PM - PFAS: How did U.S. EPA derive the Maximum Contaminant Levels (MCLs)?
- 2:30 PM - Emerging Contaminants in Small or Disadvantaged Communities Grant & DW Program Update
- 3:00 PM - Manchester Water Works: Cyanotoxins Management Plan
- 3:30 PM - Practical Lessons from a Multi-Year Lead Pipe Rig Pilot Study
- 4:00 PM - **Adjourn**

LOCATION

The March 11th **Laboratory Symposium** will be held at the NEWWA Training Center, 125 Hopping Brook Road, Holliston, MA 01746. **Visit newwa.org for detailed directions to this facility.**

HOW TO REGISTER

NEWWA members receive a discounted fee of \$195.00. The full price is \$355.00. The fee covers attendance, lunch, admission to exhibits, handouts, and certificate. **Register online at newwa.org/training** or, complete the registration form below and return by fax to (508) 893-9898 or detach and mail with a check or purchase order to: **NEWWA**, 125 Hopping Brook Road, Holliston, MA 01746-1471.

SPONSORSHIP OPPORTUNITIES

NEWWA has opportunities for companies to sponsor segments of Current Issues Impacting Drinking Water Laboratories: "We are Back with Fresh Perspectives" as well as a limited number of opportunities for exhibit booths. The exhibits must pertain to drinking water laboratory services or equipment. The cost to exhibit is \$375.00 and includes a full registration to the symposium.

Sponsorship opportunities include breaks, lunch, and materials. If you are interested in sponsorship or exhibit booths, contact Katelyn Todesco at (508) 893-7979 X232 or email her at ktodesco@newwa.org.

CANCELLATION / REFUND POLICY

NEWWA reserves the right to cancel a course due to insufficient enrollment. In the event of a cancellation, you will be notified by phone and have the option of obtaining a full refund, or applying payment to the next available course. Any registration cancellation is assessed a \$30.00 administrative fee. If you cancel within one (1) business day of the event or training you will be charged 100 percent of the original registration fee. This charge is non-refundable and non-transferable. Written refund/credit requests made for special circumstances will be considered on a case-by-case basis. **All registrations received two days or less to the start of the course will be assessed a \$20 late fee.**

REGISTRATION FORM — CURRENT ISSUES IMPACTING DRINKING WATER QUALITY LABORATORIES "We are Back with Fresh Perspectives" March 11, 2026 — Holliston, MA

Name: _____ Nickname: _____ NEWWA Member #: _____
(As you want your name on TCH certificate) (As you want on your name badge)

Company: _____

Address: _____ City, State, Zip: _____

Phone: _____ Fax: _____ Email*: _____
(Email address is required to receive confirmation)

NEWWA members receive a discounted fee. Check the appropriate box below (PAYMENT IN FULL IS REQUIRED UPON REGISTRATION)

NEWWA Member Discounted Fee	<input type="checkbox"/> \$195	Full Price	<input type="checkbox"/> \$355	Total Fee Enclosed:	\$
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Method of Payment: Personal Check (Payable NEWWA) Company Check PO Enclosed MasterCard Visa AMEX Discover

PO #	Credit Card #	CVV#	Exp	Signature
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Check here if you have a disability and require accommodations to fully participate. You will be contacted by NEWWA.
*NOTE: You must provide an email address above to receive confirmation of your registration.

