# NEWWA ANNUAL CONFERENCE

## September 21 – 24, 2025

## Technical Program

**MONDAY AFTERNOON, SEPTEMBER 22, 2025**

**Session A – Distribution**
**1:15 PM – 4:00 PM – Rockport**
**2.5 TCHs**

**Moderator:** CHRISTOPHER DZIDEK, P.E., CCM, ENV SP, Program Manager – Design, Tunnel Redundancy, Massachusetts Water Resources Authority, Chelsea, MA
**Assistant Moderator:** DEVON SMITH, P.E., Project Manager, Underwood Engineers, Concord, NH

**1:15 PM – "Rehabilitating A Water Storage Tank After 57 Years of Operation"**
THOMAS PAGE, P.E., Senior Project Manager, Underwood Engineers, Portsmouth, NH, and JOSEPH PAPPO, Senior Regional Manager, DN Tanks, Wakefield, MA

In 2025 the City of Dover NH rehabilitated the 4.0 MG Garrison Hill pre-stressed concrete water storage tank that is the primary storage facility for their main pressure zone. The tank has been online continuously since 1968. This presentation includes the preparations and planning, system operations with reduced storage, construction activities and the return to service in a tight timeline. This will be a joint presentation by Underwood Engineers and DN Tanks.

**1:45 PM – "Teeing Up a Permanent Solution to PFAS with a New Raw Water Pipeline"**
ANGELA MOULTON, P.E., Project Manager, and COLLEEN HEATH, P.E., PMP, Project Technical Leader, CDM Smith, Boston, MA

What if you could combine your PFAS treatment for two sources at one location – but it required fast-track design and managing construction around the relentless New England golf season? The Lynnfield Center Water District had this opportunity, which resulted in design and construction of not only a raw water pipeline but also a finished water loop to improve system hydraulics. This presentation discusses the hydraulics, permitting, scheduling challenges around golf season, and other design considerations for the new mains.

**2:15 PM – "Transmission Main Redundancy"**
HEIDI BAIRD, Project Manager, DAN BISSON, P.E., Project Director, Tighe & Bond, Portland, ME, and JEFFREY BEAULE, P.E., Manager of Engineering and Asset Management, Lewiston Water & Sewer Division, Lewiston, ME

The City of Lewiston, Maine relies on a water transmission system to convey treated drinking water from the Lake Auburn Water Treatment Plant to the distribution system. The 18,000 LF gravity transmission main, installed in 1890, includes a single subaqueous river cross segment and consists of mostly 24-inch cast iron pipe. This presentation provides an overview of alternatives evaluated to provide redundancy for this critical infrastructure and the planning, design, permitting, and construction of the selected alternative.

**2:45 PM – 15-Minute Break**

**3:00 PM – "MWRA Dorchester Tunnel Incident Response and Repair"**
KATHY MURTAGH, P.E., Chief Operating Officer, LISA BINA, Deputy Director, Waterworks, and BRAD MILLER, Senior Program Manager – Geology, Massachusetts Water Resources Authority, Chelsea, MA

On Wednesday October 9, 2024, at 3:35 pm, the Town of Brookline notified the Massachusetts Water Resources Authority (MWRA) that a geothermal well drilling contractor had drilled into the Dorchester Tunnel in Brookline, MA. The presentation will provide an overview of MWRA's water distribution system, details of the geothermal well drilling incident, impact of the incident on water system operations, details of the incident response consisting of tunnel isolation, depressurization, temporary system reconfiguration, and permanent repair of the tunnel integrity.

**3:30 PM – "Don't Empty the Tank: Elevated Storage Modifications in Charlotte, NC"**
EARL BINGHAM, P.E., GISP, Senior Technical Specialist, Weston & Sampson, Columbia, SC

Lancaster County Water & Sewer District serves a high-growth area outside Charlotte, NC. LCWSD has numerous pressure zones within their system, requiring extensive pumping, valving and segmentation. LCWSD and Weston & Sampson are completing a project to merge two densely populated pressure zones by lowering a 1-million-gallon elevated storage tank. This presentation will demonstrate how extensive planning, hydraulic modeling, old-fashioned legwork and design expertise combined to improve operational efficiency and provide redundancy for a rapidly growing water system.

**4:00 PM – Questions and Answers – All Presenters**

**Session B – Treatment**
**1:15 PM – 4:00 PM – Camden**
**2.5 TCHs**

**Moderator:** JIHYON IM, P.E., Environmental Engineer, CDM Smith, Manchester, NH
**Assistant Moderator:** CHARLOTTE ANDREWS, Water Resources Engineer, Kleinfelder, Boston, MA

**1:15 PM – "Full-Scale Pilot Study of GAC Media for PFAS Mitigation in Existing Gravity Filters"**
ANNE MALENFANT, P.E., PMP, Principal Project Manager, CDM Smith, Boston, MA, and ROBBIE BICKFORD, Water Quality Manager, Kennebec Water District, Vassalboro, ME

PFAS in drinking water supplies has prompted utilities nationwide to investigate effective mitigation strategies in response to evolving regulatory standards. Kennebec Water District (KWD) initiated a full-scale pilot to study the ability of granular activated carbon (GAC) to conduct "double duty" in the existing gravity filters for both PFAS and particulate reduction. We will discuss the performance, regulatory implications, retrofit versus new treatment process cost-benefit analyses, and the overall conclusions.

**1:45 PM – "Navigating the Waters: Acton Water District's PFAS Treatment Triumphs and Trials"**
MATTHEW MOSTOLLER, District Manager, Water Supply District of Acton, Acton, MA

This presentation will focus on Acton Water District's journey in constructing three additions to their water treatment plants for PFAS removal—two simultaneously. Despite engineering controls, equipment lead times impacted construction at all facilities. The district is also navigating the complexities of running a water utility, meeting regulatory deadlines, and managing staffing challenges. Join us to explore the successes and hurdles being encountered during this chaotic time.

**2:15 PM – "Statistical Analysis of PFAS POET System Data for Maine DEP"**
HARRISON ROAKES, P.E., Lead Engineer, Sanborn, Head & Associates, Inc., Bedford, NH, and JOSEPH MAISONAVE, P.E., Environmental Engineer, Bureau of Remediation and Waste Management, Maine Department of Environmental Protection, Augusta, ME

The Maine DEP prepared a data set with more than 13,000 samples from over 400 PFAS POET systems in the State of Maine, including PFAS and other analytical parameters, flow totalizer values, and information about filter changeouts. In a project supported by the Maine DEP, Sanborn Head completed a statistical analysis of the data to make recommendations on 1) sampling frequency, 2) filter changeouts, 3) sampling method improvements, 4) data management improvements, and 5) best treatment approaches.

**2:45 PM - 15-Minute Break**

**3:00 PM – "Case Study: Pilot Testing of PFAS Removal in three Surface Water Treatment Plants: Media Selection, Challenges, and Lessons Learned"**
SIYING WANG, P.E., Project Engineer, Jacobs Engineering, New York, NY, and CHRISTIANE HOPPE-JONES, Ph.D., Senior Scientist, American Water, Belleville, IL

In response to the EPA's 2024 PFAS regulations, water utilities must comply with new MCLs by 2029. A nine-month pilot study at three surface water plants in New Jersey tested eight treatment media, revealing challenges like high head loss and flowrate issues. The study's

findings offer guidance on media performance and operational strategies, aiding utilities in treatment technology selection and meeting regulatory deadlines.

**3:30 PM – "Married to the Media? PFAS Start-up & Operational Considerations"**
SCOTT GRIECO, PhD, P.E., Vice President, National PFAS Lead, Kleinfelder, Fishkill, NY

Every media (GAC, IX, and Fluoro-Sorb) has its own 'personality'. Differences in manufacturing result in important considerations during start-up and operation. This includes removing particulates, eliminating leachable chemicals, and stabilizing pH and corrosion ions. Have you considered particulate build-up and fouling? Can you backwash and clean all media? Are media disinfectant tolerant? Can you backwash without hurting PFAS removal? Techniques to address these issues for each will be presented. Understanding specifics of each media promotes a better long-term media relationship!

**4:00 PM – Questions and Answers – All Presenters**

**TUESDAY MORNING, SEPTEMBER 23, 2025**

**Session C – Stormy Awards/Data Management Vignettes**
**8:30 AM – 11:15 AM – Rockport**
**2.5 TCHs**

**Moderator:** LINDLE WILLNOW, P.E., Associate Vice President, Discipline Leader, Hydraulic Modeling, AECOM, Chelmsford, MA
**Assistant Moderator:** EMMA PAGE, P.E. Design Engineer, Boston Water & Sewer Commission, Boston, MA

**8:30 AM – Introduction**
Join us in celebrating the 2024 Stormy Award winners—Visionary leaders advancing inventive stormwater solutions across New England. Recognizing standout ideas in green infrastructure, outreach, and technology, the awards spotlight ingenuity, impact, and transferability. Don't miss this awards session to hear from the winners and learn from their success. The Stormy Awards program is a collaborative endeavor of NEWWA, NEWEA and NEAPWA and has been celebrating innovative solutions since 2014.

**8:35 AM – "Town of Braintree, MA - Interpretive Signage"**
HILLARY WAITE, Stormwater Manager, Town of Braintree, Braintree, MA

The Town of Braintree Stormwater Division collaborated with independent artist Trevor Roberts to create three artworks, each representing a new green infrastructure or stormwater project that was being installed in the summer of 2024. The artworks were designed to be reusable, have space for bilingual text call-outs, and situate themselves in the real physical space in Braintree. Depicting underground infrastructure in action has improved the way we communicate about stormwater retrofits and created a visual language for the Stormwater Division.

**8:55 AM – "Town of Lexington, MA - Kiln Brook Daylighting & Drainage Improvements"**
JOHN LIVSEY, Town Engineer, Town of Lexington, Department of Public Works, Lexington, MA, ERIC KELLEY, Principal, Apex Companies, and MARIA GEORGE, Project Engineer, Apex Companies, Woburn, MA

The Oxbow Road area in Lexington, MA faced severe flooding due to stormwater runoff from Route 95. Partnering with Environmental Partners, the Town implemented a solution combining gray and green infrastructure, including wetland restoration, a vegetated retaining wall, and a new culvert with a weir. The project controlled stormwater flow, reduced erosion, and enhanced the local ecosystem. The natural design not only solved flooding issues but also beautified the area, blending functionality with aesthetics in a residential neighborhood.

**9:15 AM – "Massachusetts Department of Conservation and Recreation (MassDCR) - Catch Basin Inspection and Cleaning Optimization"**
THOMAS VALTON, Director, Stormwater & Environmental Section, CHARLES GREENE, Civil Engineer, GIS Specialist, DCR, Cambridge, MA, and KELLY SIRY, P.E., Water Resources Specialist, VHB, Inc., Watertown, MA

To comply with the MS4 Permit, Massachusetts DCR developed a data-driven GIS-based program to optimize inspection and cleaning schedules for over 8,000 catch basins by utilizing their existing GIS database. A priority ranking system assigns inspection frequency

between 1 and 3 years based on historical inspection and cleaning data and permit requirements. A custom ESRI Experience Builder visualizes inspection progress to efficiently allocate field resources. This data-driven approach has helped DCR reach their annual inspection targets.

**9:35 AM – Q&A with Panel of Presenters**

**10:00 AM – 15-Minute Break**

**10:15 AM – "The True Cost of Quality: Ensuring PFAS Data Accuracy for Informed Decision-Making"**
LINDA COOK, Senior Technical Leader, Weston & Sampson, Reading, MA

Proactive quality control prevents costly issues associated with addressing data quality issues reactively and aligns with the Cost of Quality framework. This framework was originally developed for manufacturing, however, it can also be applied to PFAS analysis, where data accuracy impacts compliance, treatment, remediation, and litigation. High-quality PFAS data is essential to mitigate risks and avoid costly errors. Investing proactively in data quality enhances data reliability, minimizes errors, and strengthens confidence in PFAS data needed to support decision-making.

**10:30 AM – "Why Evolve: How Ultrasonic Water Meters Provide Utilities with Enhanced Data & Analytics"**
ADAM FRANK, Manager of Product Management – Meters, Neptune Technology Group, Auburn, Alabama

"Why Evolve" discusses the evolution of water utility metering technology, comparing traditional mechanical meters to modern ultrasonic meters. Mechanical meters, like classic wristwatches, are valued for their reliability. However, ultrasonic meters, like smartwatches, offer advanced capabilities and provide additional data for managing a water system. They measure water flow using ultrasonic sound waves, providing sustained accuracy and ultra low flow measurements. Additionally, temperature and pressure monitoring, offer real-time data that helps utilities improve service reliability and efficiency.

**10:45 AM – "Leveraging Digital Solutions and GIS Technology in a Community Engagement Campaign"**
REBECCA PAUSTIAN, P.E., Project Engineer, Woodard & Curran, Andover, MA

When a Massachusetts town embarked on building a new surface water treatment plant, officials needed to win community support for the proposed site, prompting a strategic public education and outreach program. This presentation will showcase how the project team leveraged GIS technology and digital solutions to engage the community and provide project transparency. Attendees will gain insight into the timing of such communication, resources to connect with residents, and why transparency is so important for project success.

**11:00 AM – "Improving Your Asset and GIS Data to Drive Advanced Asset Management"**
THOMAS KILLELEA, Technical Delivery Manager, CDM Smith, Manchester, NH

With the rapid adoption of advanced technologies and AI-powered tools, the need for accurate and complete asset data has never been more critical. However, many utilities struggle to use advanced technology tools due to the lack of accurate and complete data. This presentation will showcase how utilities are deploying technologies like mobile GIS,

subsurface utility location tools, advanced GPS, drones, 360-degree video and LiDAR to improve data quality and organizing information to help deploy advanced technology tools.

**11:15 AM – Questions and Answers – All Presenters**

**Session D – Regulatory**
**8:30 AM – 11:15 AM – Camden**
**2.5 TCHs**

**Moderator**: ERIN HOLMES, P.E., Director of Engineering and Environmental Services, Pennichuck Water Works, Nashua, NH
**Assistant Moderators:** KIRSTEN RYAN, PG, Drinking Water Practice Lead, Kleinfelder, Boston, MA, and RENEE LANZA, P.E., Senior Consultant, GEI Consultants, Woburn, MA

**8:30 AM – "Regulatory Update, State of Maine"**
AMY LACHANCE, Drinking Water Program Director, Maine CDC Drinking Water Program, Augusta, ME

The coming year will offer many changes and challenges for public water systems in the state. Amy will present on the current drinking water regulations in Maine. Topics will include PFAS, Lead, Fluoride, Infrastructure Funding, and Cybersecurity. Come hear how the state is implementing and preparing communities to address the present and future challenges.

**9:00 AM – "PFAS Compliance by April 2031? When Should I Start Panicking?"**
JIHYON IM, P.E., Principal Environmental Engineer, CDM Smith, Manchester, NH

It feels unintuitive, but whether it's April 2029 or 2031, it is not as far out as it seems when many steps need to be taken to comply with the EPA's new PFAS standards. This presentation will provide detailed overview and schedule of activities that water systems need to take to prepare for compliance, including the critical near-term actions such as initial monitoring and pilot testing. Relevant resources and lessons learned to aid in understanding the compliance requirements will also be reviewed.

**9:30 AM – "A Toolbox Approach for MDBP Rules Compliance: An Enhanced Distribution Monitoring Case Study"**
ANDREW REID, P.E., BCEE, Senior Technical Leader, Weston & Sampson, Reading, MA

The U.S.EPA is reviewing the microbial and disinfection byproducts rules as part of its six-year regulation review. This presentation provides a case study encouraging EPA to allow a "toolbox" of options meeting the intent of the rule of providing safe drinking water at lower chlorine residuals than the proposed minimum numerical values. One potential toolbox item is enhanced monitoring of the distribution system that would allow lower but sufficient levels of secondary disinfectant to keep the distribution system biologically stable.

**10:00 AM – 15-Minute Break**

**10:15 AM – "Save Time with Easy to Use and Automated Compliance Reporting"**
DANIEL CARNEY, Business Technology Manager, Tighe & Bond, Westfield, MA, ROBERT BENLIEN, Water Superintendent, and RYAN BLESSING, Assistant Superintendent, Dalton Fire District, Dalton, MA

Tighe & Bond's GIS-based automation tool streamlines Massachusetts DEP Drinking Water compliance reporting, saving time during daily rounds by eliminating redundancy and promoting compliance. It integrates with existing GIS databases, adapts to each municipality's needs, and automates data collection and DEP form generation. Operators

spend less time on paperwork and more on high-value tasks, helping municipalities accomplish more daily. The Dalton Fire District will share a first-hand account of how the solution was tailored to their needs and the benefits.

**10:45 AM – "MassDEP Perspective on Upcoming NPDWRs"**
DAMON GUTERMAN, Senior Analyst, Massachusetts Department of Environmental Protection, Drinking Water Program, Boston, MA

MassDEP will discuss implementation tools and planned technical assistance efforts to prepare public water systems for the new federal NPDWRs including PFAS, CCR and LCRI.

**11:15 AM – Questions and Answers – All Presenters**

**TUESDAY AFTERNOON, SEPTEMBER 23, 2025**

**Session E – Water Resources**
**1:45 PM – 4:30 PM – Rockport**
**2.5 TCHs**

**Moderator:** KAREN GRACEY, P.E., Co-President, Tata & Howard, Marlborough, MA
**Assistant Moderator:** AMY COPPERS COSTANTINO, P.E., Technology Leader I, Wright-Pierce, Burlington, MA

**1:45 PM – "Proactive Permitting: A Hydrogeologist's Guide to Groundwater Exploration"**
BRANDT SCOTT, Lead Hydrogeologist, KATELYN COX, Hydrogeologist, and NIKOLA NEWCOMER, Hydrogeologist, Wright-Pierce, Portland, ME

This presentation will provide an overview of common permitting requirements for public water supply projects, with a focus on how early coordination and planning can streamline the groundwater exploration process. We'll examine a series of case studies across New England that highlight desktop evaluation for new source exploration, test well exploration, well redevelopment, safe yield analysis, and practical strategies for navigating regulatory frameworks and ensuring project success.

**2:15 PM – "One Well, Two Tests, and a Collaborative Path Forward: Lessons from Littleton's Source Approval Journey"**
KEVIN MacKINNON, PG, PH, Senior Technical Leader, Weston & Sampson, Portsmouth, NH, COREY GODFREY, Deputy District Manager, Water Supply District of Acton, Acton, MA, and MATT SILVERMAN, Water & Sewer Superintendent, Littleton Electric Light & Water Department, Littleton, MA

Eleven public wells in Boxborough, Massachusetts, were impacted by PFAS and road salt, prompting a partnership with Littleton to develop a new groundwater source. The project quickly became complex primarily due to endangered species habitat, resulting in two pumping tests and layered permitting. Ultimately, strong agency collaboration and timely funding—from MassDOT's Salt Remediation Program and the Drinking Water State Revolving Fund—made the project a success. This presentation shares lessons learned and strategies to streamline permitting while protecting vital water resources.

**2:45 PM – "Green Infrastructure for Stormwater Mitigation at WPI"**
TANNER THATCHER, Staff Engineer 1, Tighe & Bond, Orange, CT, and CAITLYN DASARO, Engineering Technician, Dufresne Group, Springfield, VT

This project addresses the use of Green Infrastructure (GI) to control runoff from the WPI campus. GI provides many benefits, including stormwater runoff mitigation. The project included assessments of current WPI infrastructure, determination of the most problematic areas across campus, development of potential designs to improve infiltration, and presentation as a map. Detailed designs were completed for two of the vulnerable locations, and strategies were created for public education. The results were used to develop a GI plan for WPI.

**3:15 PM – 15-Minute Break**

**3:30 PM – "Future-Proofing Small Water Systems: Strategic Master Planning for Growth and Changing Regulations"**

MAYSOON SHARIF, P.E., Senior Project Manager, Stantec, Burlington, MA, and JUSTIN DeMARCO, Director of Public Works, Town of Maynard, Maynard, MA

The Town of Maynard operates a small water system with three treatment plants managed by limited staff and budget. Historically, the Town has addressed challenges reactively with short-term fixes that may not keep pace with increasing development, changing regulations, and declining water quality. A 50-year Master Plan was created to explore approaches to meeting future demands (i.e. connecting to a wholesale water supplier and expansion for existing facilities) and addressing water quality concerns including disinfection by-products, PFAS, and aesthetic issues.

**4:00 PM – "Driving Sustainability with a Collegiate Water Reclamation Facility"**
JACOB FORTIN, Project Engineer, Woodard & Curran, Middletown, CT

The UConn Reclaimed Water Facility exemplifies sustainable water management by repurposing treated wastewater for non-potable uses. This presentation will detail the facility's advanced treatment processes, including filtration and UV sterilization, and its significant impact on reducing potable water consumption on campus. Attendees will gain insights into the facility's design, operational challenges, and benefits of integrating reclaimed water systems in large institutions. This case study underscores the importance of innovative and sustainable reuse strategies when managing water resources.

**4:30 PM – Questions and Answers – All Presenters**

**Session F – Management and Finance**
**1:45 PM – 4:30 PM – Camden**
**2.5 TCHs**

**Moderator:** ALAYNA BIGALBAL, P.E., Civil Engineer, Stantec, Hartford, CT
**Assistant Moderator:** CHRISTINA JONES, P.E., Deputy Director of Water Operations, Springfield Water and Sewer Commission, Westfield, MA

**1:45 PM – "Fill 'er Up – Bulk Water Fill Station Enhancing Revenue and Customer Relations"**
CRAIG DOUGLAS, P.E., General Manager, Brunswick & Topsham Water District, Topsham, ME

In 2022 the Brunswick & Topsham Water District upgraded its bulk water fill set up from a relatively high maintenance hydrant fill connection to a free standing, four season fill station. This allowed the District to migrate from an honor system to an account based system that generates over $25,000 a year. The presentation will review the financial outlay, customer trends and how the District is recuperating costs through a bulk water rate.

**2:15 PM – "Skills Development for Staff Transitions – A Simple Succession Planning Framework"**
JOHN FORTIN, CMRP, Sustainability Manager, Salem and Beverly Water Supply Board, Beverly, MA

In 2023 an opportunity was presented to hire a talented graduate engineer to replace a retiring leadership member. The Water Board needed to act quickly to develop a staff transition plan. When asked, "how are you going to train your replacement to ensure a smooth and successful transition from a seasoned professional?" there was a resounding "not sure" response. This session will discuss the skills and competency development efforts put in place to aid others in developing such plans.

**2:45 PM – "More than Checking a Box: How to Improve Communications to Fulfill Public Noticing Requirements"**
ROB LITTLE, P.E., National Drinking Water Practice Leader, Woodard & Curran, Andover, MA

Recent federal regulations, including the EPA's Lead and Copper Rule Improvements and National Primary Drinking Water Regulation for PFAS, have robust public noticing requirements. The specific language that must be included in these notices is often highly technical and confusing for rate payers. However, this presentation will provide examples of how water agencies leveraged the required noticing to add explanations in layman's terms, educate residents, and leverage different modalities of communication to reach a broad audience.

**3:15 PM – 15-Minute Break**

**3:30 PM – "Rate Evaluations - The Missing Link"**
MICHAEL SCHRADER, P.E., Municipal Infrastructure Senior Project Manager, Haley Ward, Medway, MA

The cost of operating and maintaining a public water system continues to increase at alarming rate. Most of these costs are borne by the revenues from rate-driven user charges which require direct approval from the customers themselves to increase them.

This presentation will describe the rate evaluation process and how it serves a key role in achieving positive outcomes by integrating a wide variety of disparate source data in a manner that clearly documents needs, assumptions and projected customer impacts.

**4:00 PM – "Sleeping Giant: Awakening the Power of Your Data Assets"**
MICHAEL GREELEY, P.E., Data Management Practice Lead, and PHIL RELF, Associate, Stantec, Burlington, MA

Operational data is a strategic asset, but too often its value is left untapped. This session will show how enterprising utilities can improve data communication to make faster decisions and support management's strategic priorities by nurturing a culture of data visibility. Learn how a robust and dynamic data management plan can unlock insights trapped in legacy systems and avoid the growing opportunity cost of inaction. For leaders focused on resilience, innovation, and empowering your workforce, it is time to act.

**4:30 PM – Questions and Answers – All Presenters**

**WEDNESDAY MORNING, SEPTEMBER 24, 2025**
**Session G – Town Hall Discussion – Utility Management Focus**
**7:05 AM – 9:10 AM – Rockport**
**2 TCHs**

**Moderators:** JOHN BOISVERT, P.E., Chief Executive Officer, Pennichuck Water Works, Inc., Nashua, NH, and CHRISTINA JONES, P.E., Deputy Director of Water Operations, Springfield Water and Sewer Commission, Westfield, MA
**Assistant Moderator:** CHRISTOPHER DZIDEK, P.E., CCM, ENV SP, Program Manager – Design, Tunnel Redundancy, Massachusetts Water Resources Authority, Chelsea, MA

**"I Am Now in the Position of Leadership at My Utility. What Do I Do Now and Who is in My Corner to Help?"**
The Town hall will feature recently engaged and experienced utility leaders discussing the challenges of their role from entry to maturity and the peer generated resources available to mentor, coach, and advise regardless of experience.

Panel Presenters: CRAIG DOUGLAS, P.E., General Manager, Brunswick & Topsham Water District, Topsham, ME, JOE DUNCAN, P.E., General Manager, Champlain Water District, South Burlington, VT, DARIN LAFALAM, Water & Sewer Superintendent, Concord Public Works Water & Sewer Division, Concord, MA, SCOTT FIRMIN, General Manager, Portland Water District, Portland, ME, JESSICA LYNCH. P.E., General Manager and Chief Engineer, Portsmouth Water & Fire District, Portsmouth, RI, MATT MOSTOLLER, District Manager, Acton Water District, Acton, MA, and ROGER PARADIS, Superintendent, Kennebunk, Kennebunkport, and Wells Water District, Kennebunk, ME

**7:05 AM — Welcome and Introduction**

**7:15 AM — Panel Introductions**

**7:45 AM — Town Hall Discussion**

**9:10 AM — Town Hall Discussion Adjourns**