Having well trained and educated operators is vital to the safety and security of a drinking water system. NEWWA offers multiple courses designed to assist operators in obtaining the training needed to qualify to sit for licensing exams. Each course was created in alignment with the Association of Boards of Certification need-to-know job analysis criteria specific to the certification level, and all include hands-on sessions to further enhance the students’ learning experience.

Courses are offered multiple times each year at NEWWA’s training facility, or utilities may opt to bring NEWWA to their facility on a contract training basis.

Courses offered:

- Basic Drinking Water Operator Exam Preparation - Distribution Grade D1 and Treatment Grade T1
- Concepts and Practices of Drinking Water Distribution – Grades D2-D4
- Concepts and Practices of Basic Drinking Water Treatment – Grade T2
- Concepts and Practices of Advanced Drinking Water Treatment – Grades T3/T4

Contact NEWWA’s education staff at 508-893-7979 or visit newwa.org for more details on the above courses.

“Excellent course. From someone with no experience in treatment I feel I learned a lot.”

“After each class I am always motivated to learn more about water quality and treatment. Excellent instructors!”

“I learned a lot from the instructor and feel motivated to take more treatment courses at NEWWA because of him. The way he explained subject material clearly makes me confident in taking the exam.”

— Concepts and Practices of Drinking Water Treatment Students